## THE STATE OF THE AMERICAN TRAVELER

### **Presentation of Findings** January 2023





## METHODOLOGY

- Monthly tracking survey
- Representative sample of adult American travelers in each of four U.S. regions
- Tracks traveler sentiment to generate insights into domestic travel trends
- Survey collected: December 15-25
- 4,000+ fully completed surveys collected each wave
- Confidence interval of +/-1.55%
- Data is weighted to reflect the actual population of each region

#### **UNITED STATES** CENSUS REGIONS AND DIVISIONS



## Destination & Analysts

# Independent, Unbiosed Research

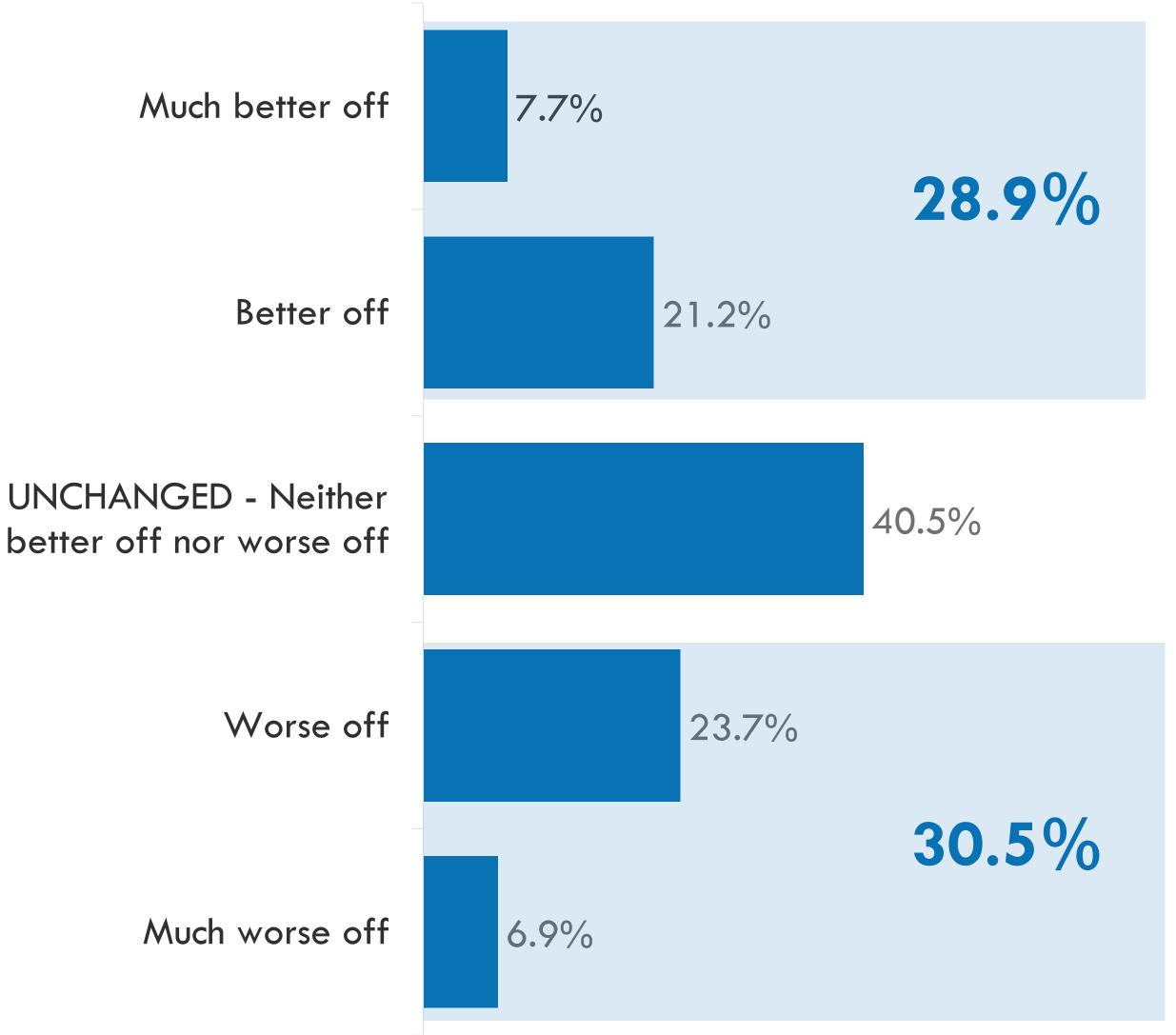


## ECONOMIC CONCERNS



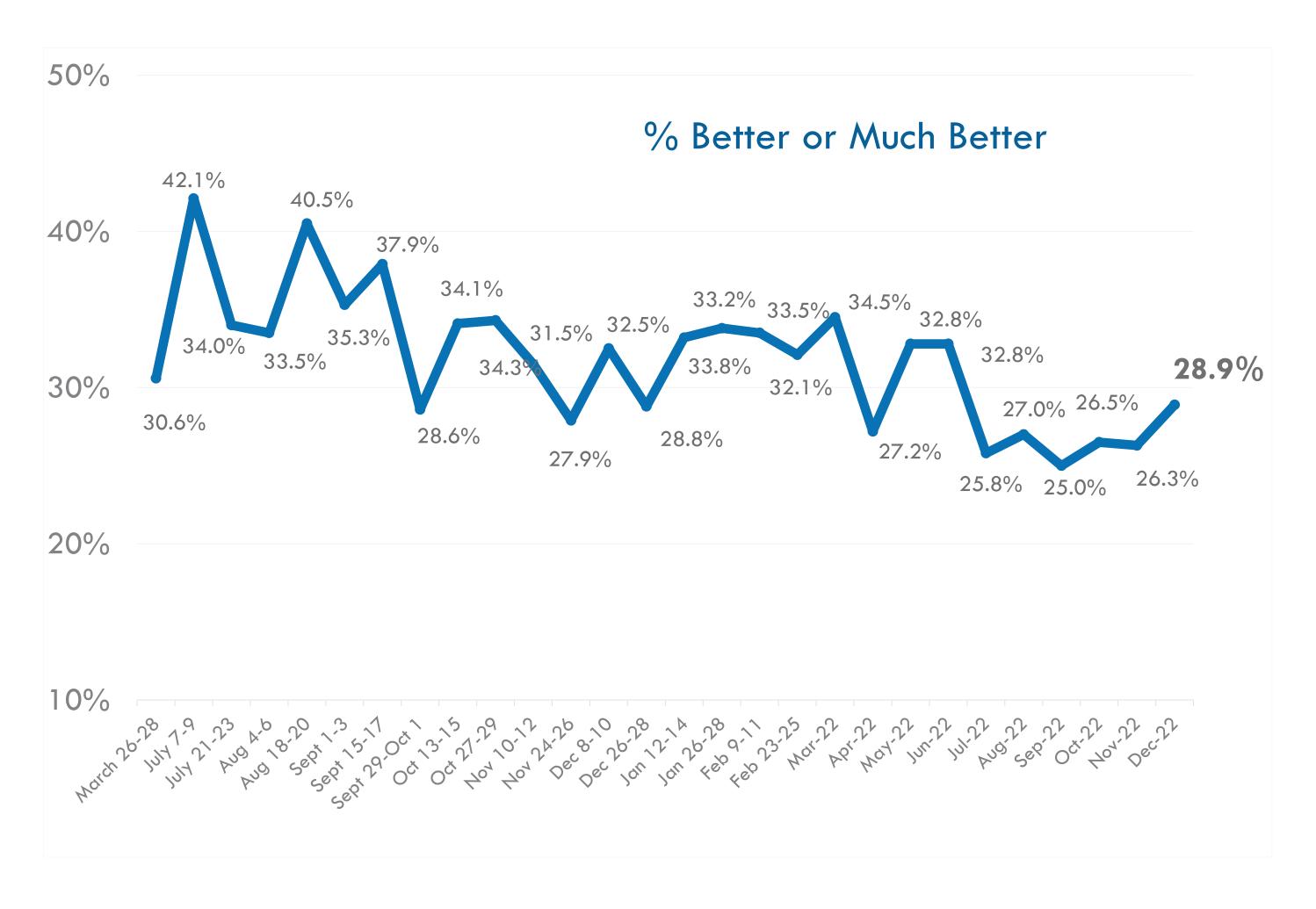
Would you say that you (and your household) are better off or worse off financially than you were a year ago?





(Base: All respondents, 4,001 completed surveys. Data collected November 15-22, 2022.)

#### Question: Would you say that you (and your household) are better off or worse off financially than you were a year ago?





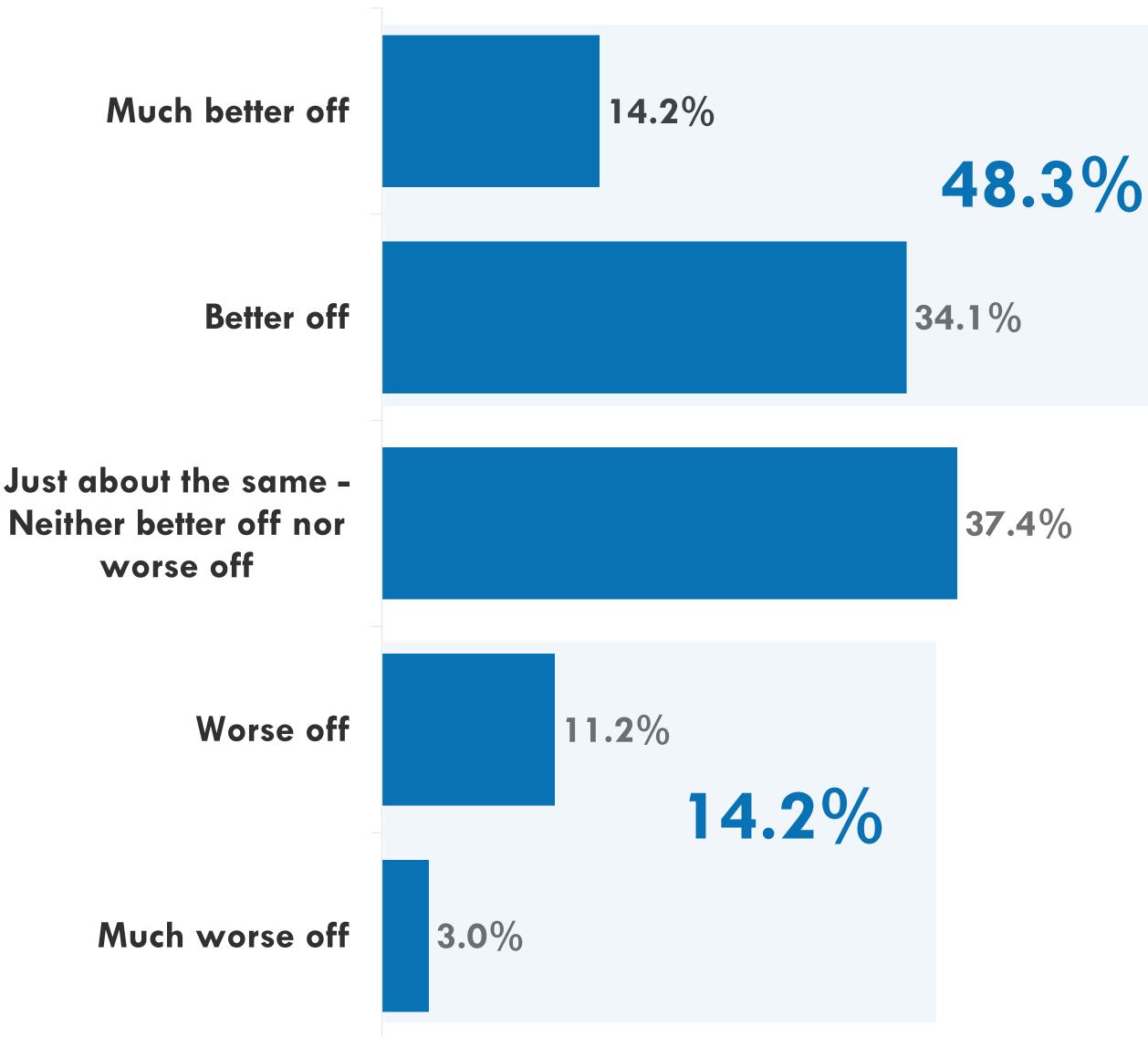
While slightly more travelers feel "worse off" than "better off" today compared to one year ago, recent months have seen improvement in this metric.

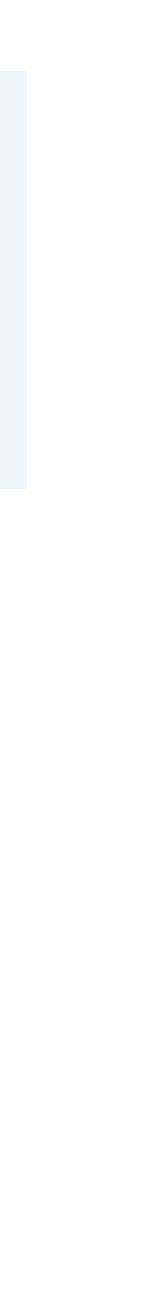


LOOKING FORWARD -Do you feel that a year from now, you (and your household) will be better off financially, or worse off, or just about the same as now?

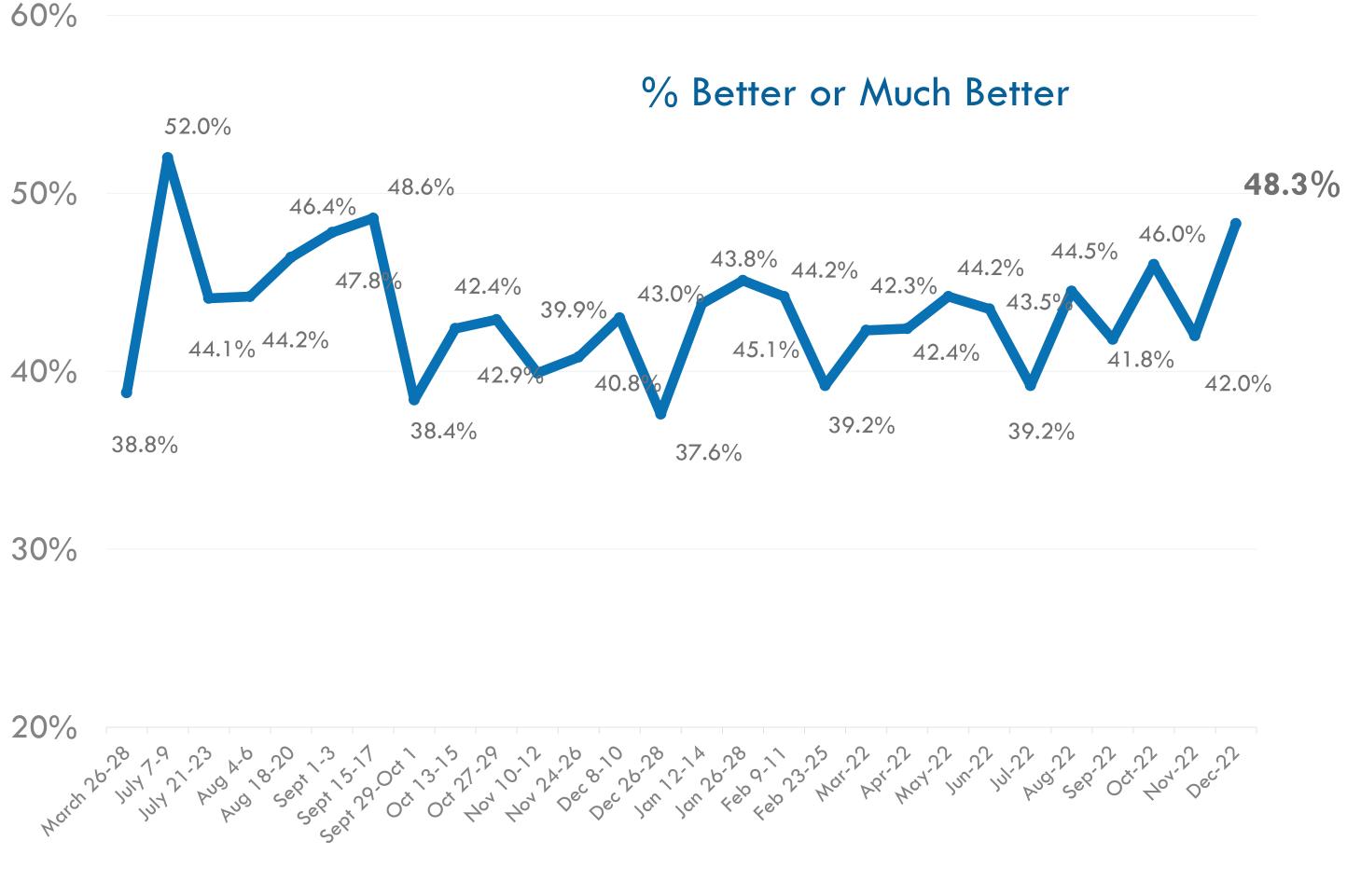


(Base: All respondents, 4,001 completed surveys. Data collected November 15-22, 2022.)





#### Question: LOOKING FORWARD—do you feel that a year from now, you (and your household) will be better off financially, or worse off, or just about the same as now?

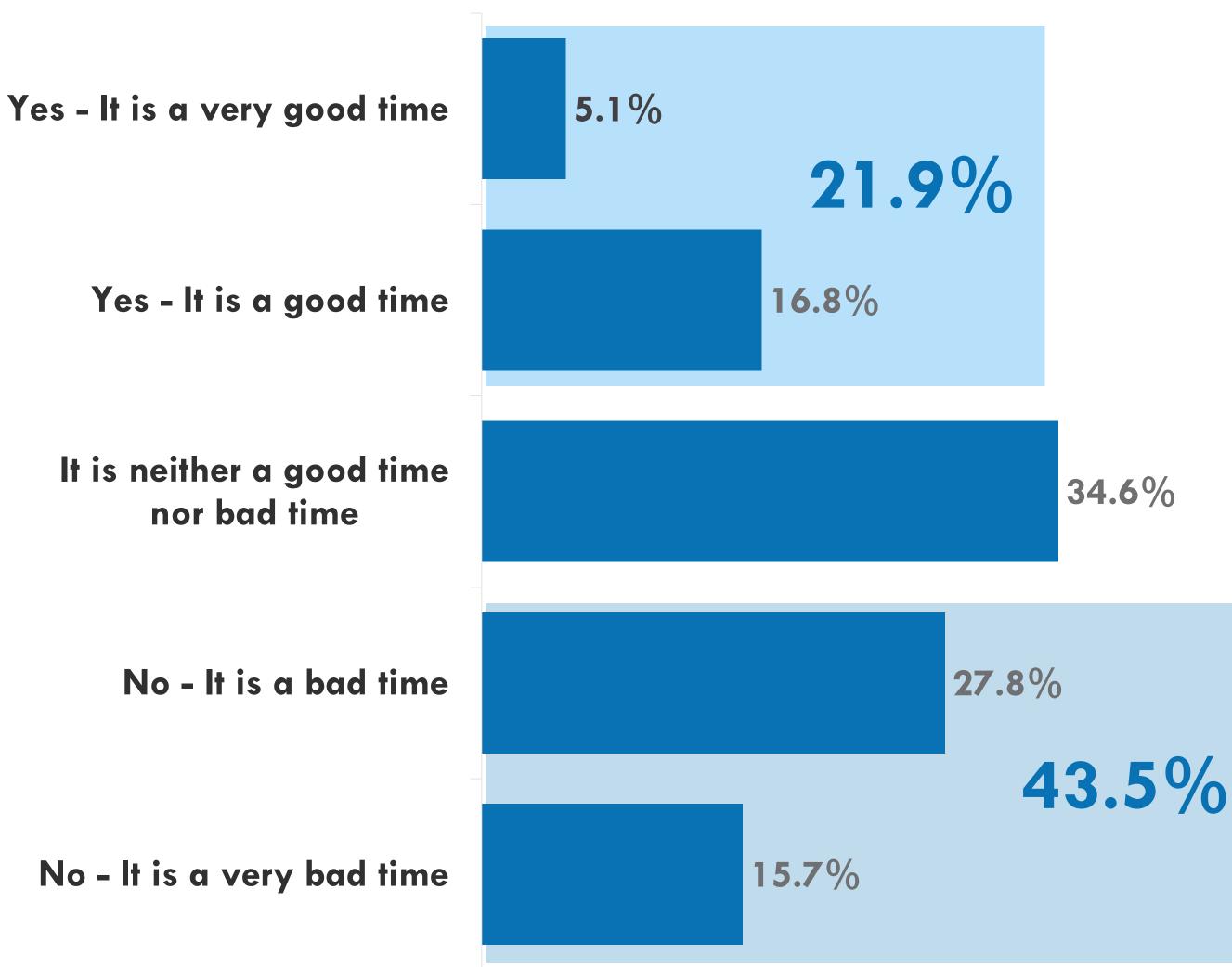




Strong growth is seen this month in trave ers expectations for their financial prospects in the next year.

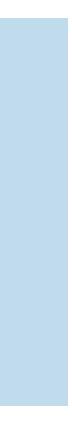


Thinking only of your household's finances, do you feel NOW is a good or bad time for you to spend money on leisure travel?

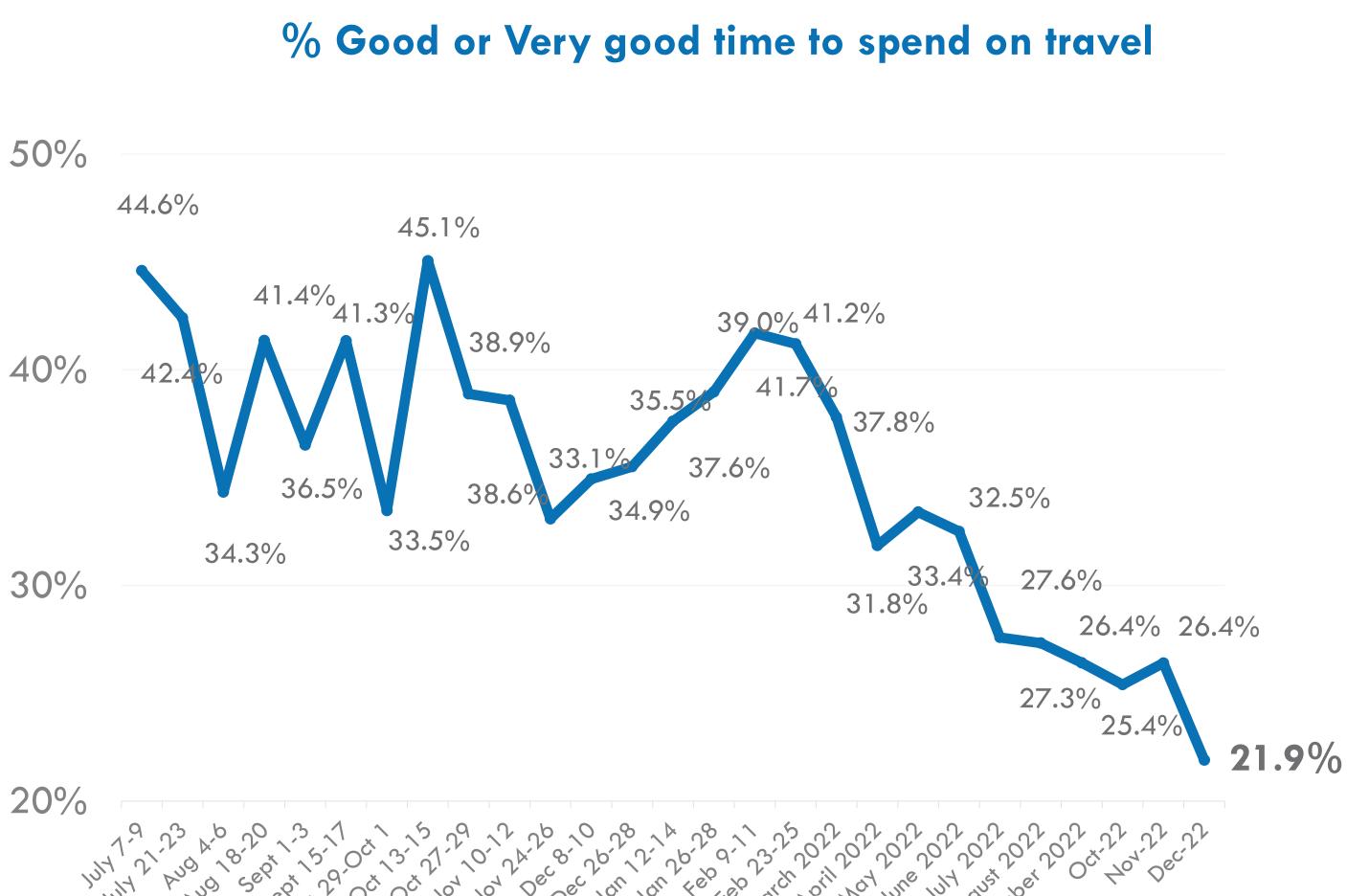


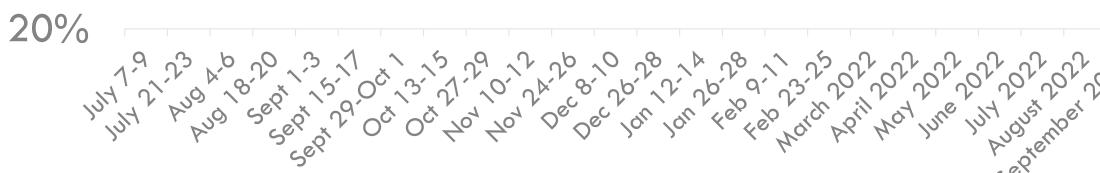


(Base: All respondents, 4,001 completed surveys. Data collected November 15-22, 2022.)









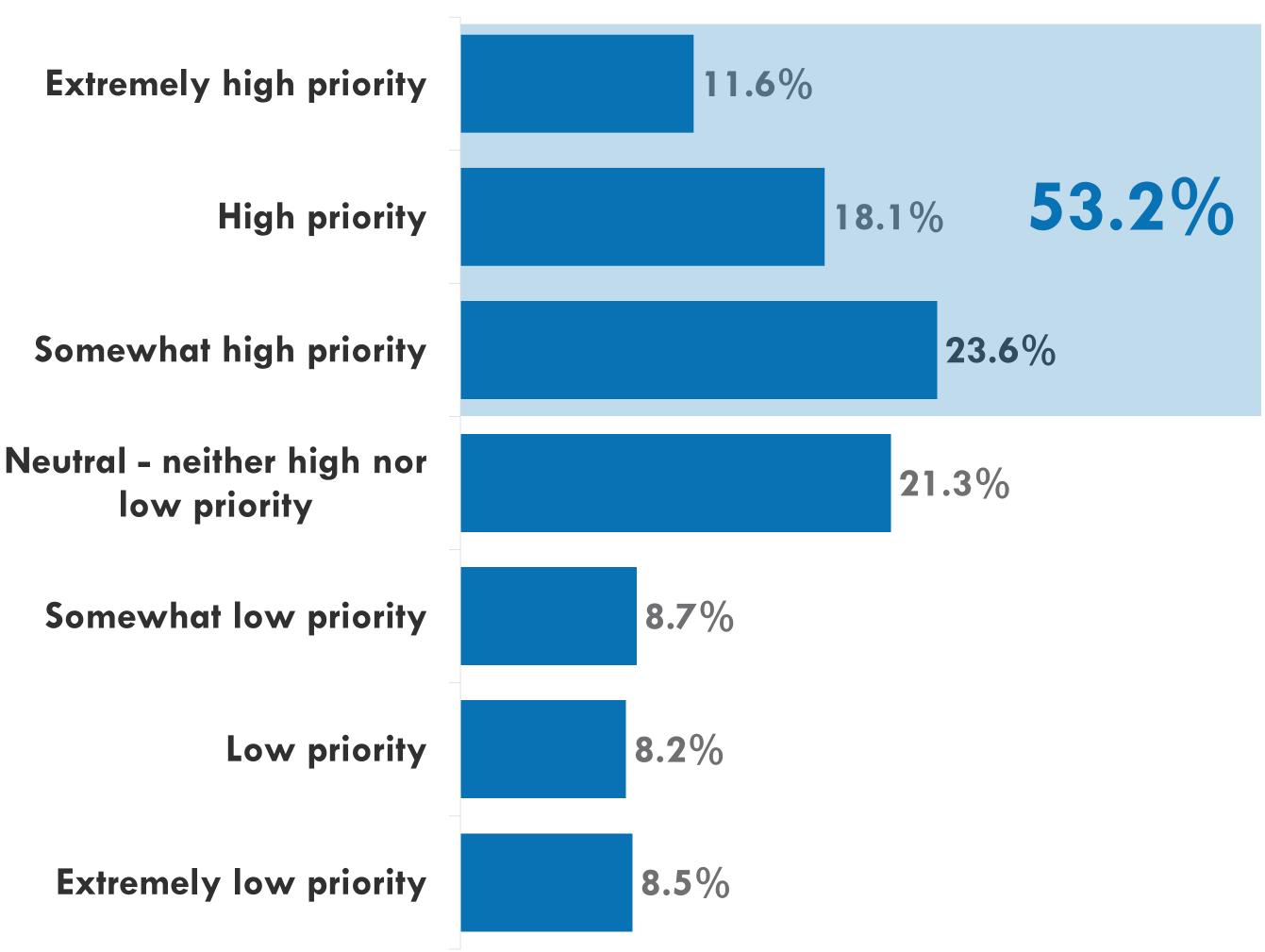


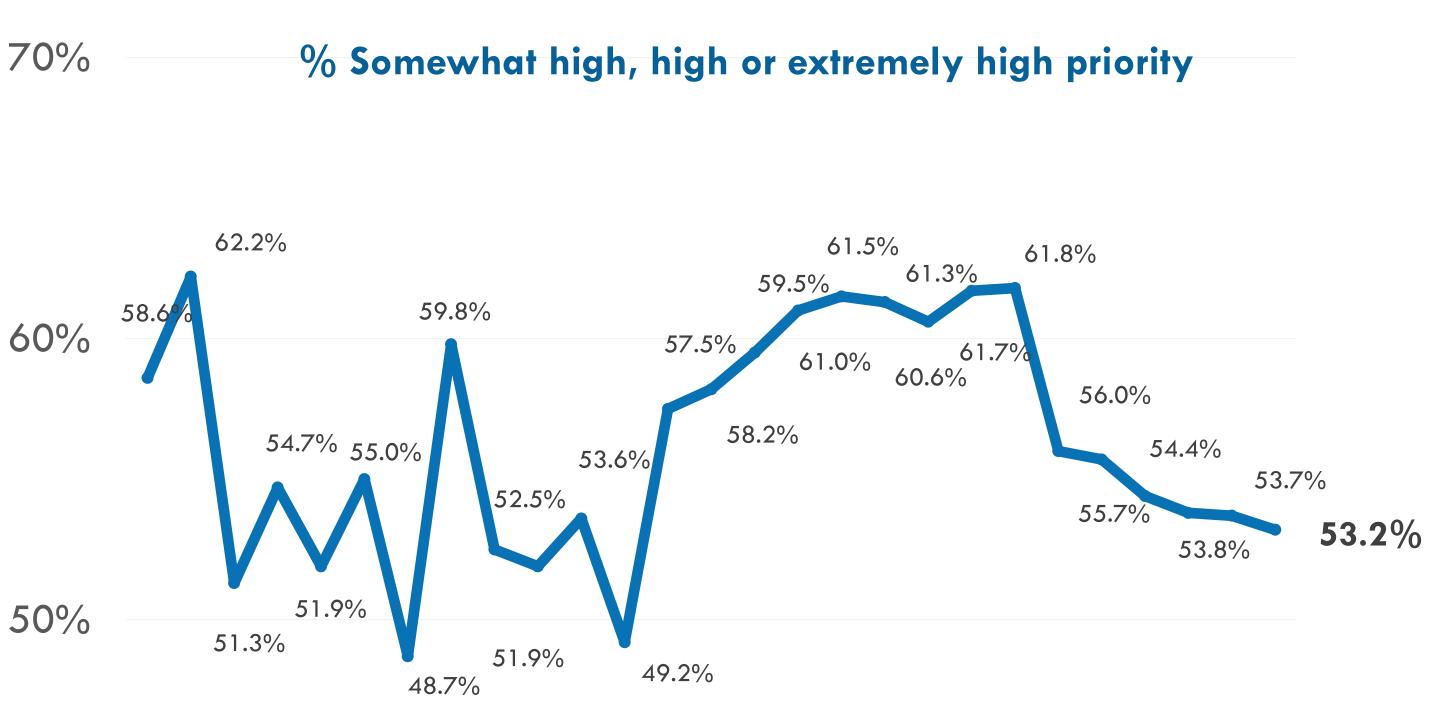
The proportion of Americans who feel it is a "good time" to spend on leisure travel continues to decline sharply.

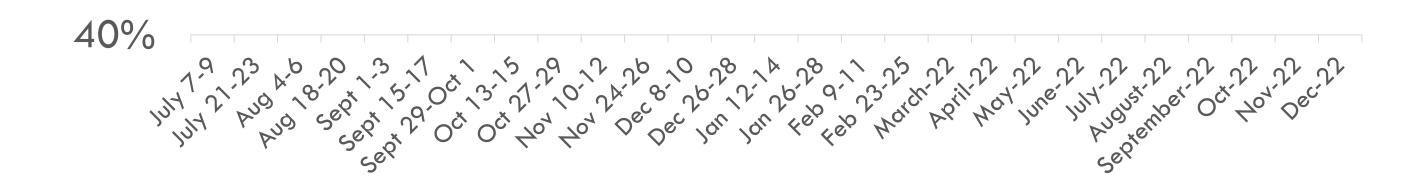
Thinking carefully about how you expect to spend your income in the next three months, please use the scale below to describe your spending priorities: LEISURE TRAVEL

Destination <> Analysts

(Base: All respondents, 4,001 completed surveys. Data collected November 15-22, 2022.)









The majority of travelers continues to prioritize travel in their budgets. Still, this also continues to decline.



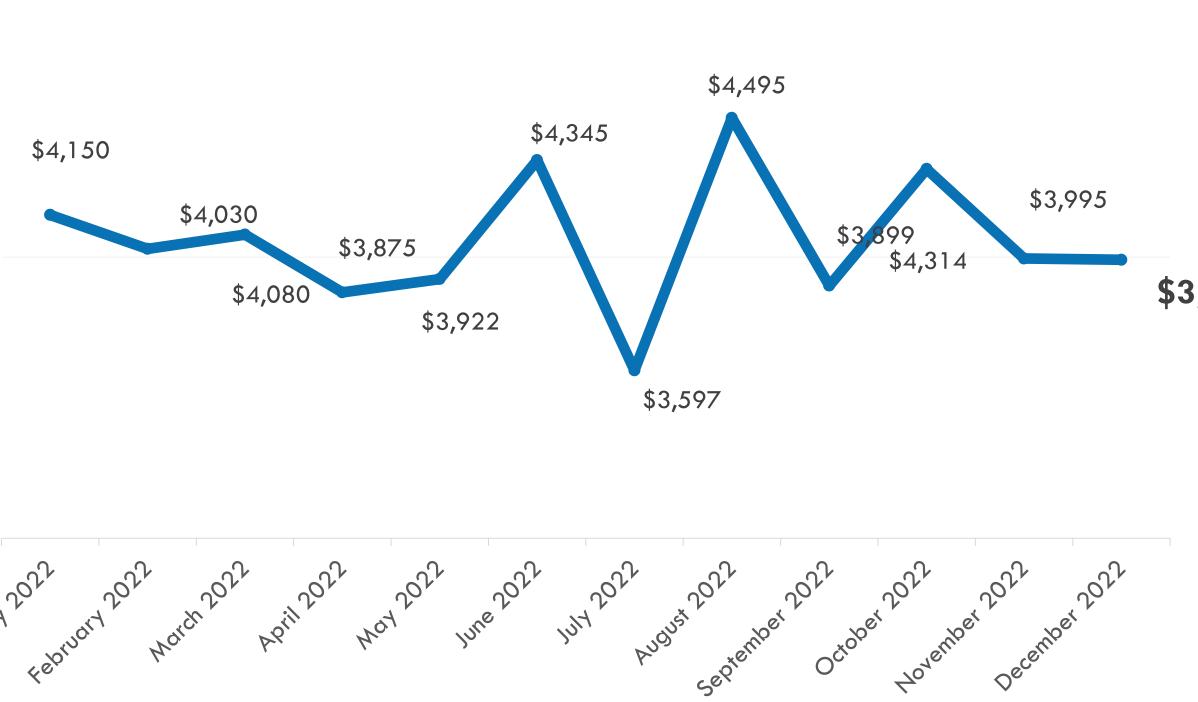
How much in total is the maximum you will spend on leisure travel (including airfare, accommodations and all other trip related spending) during the next 12 months? \$6,000

\$5,000

\$4,000

\$3,000

#### **Maximum Expected Annual Travel Budget**

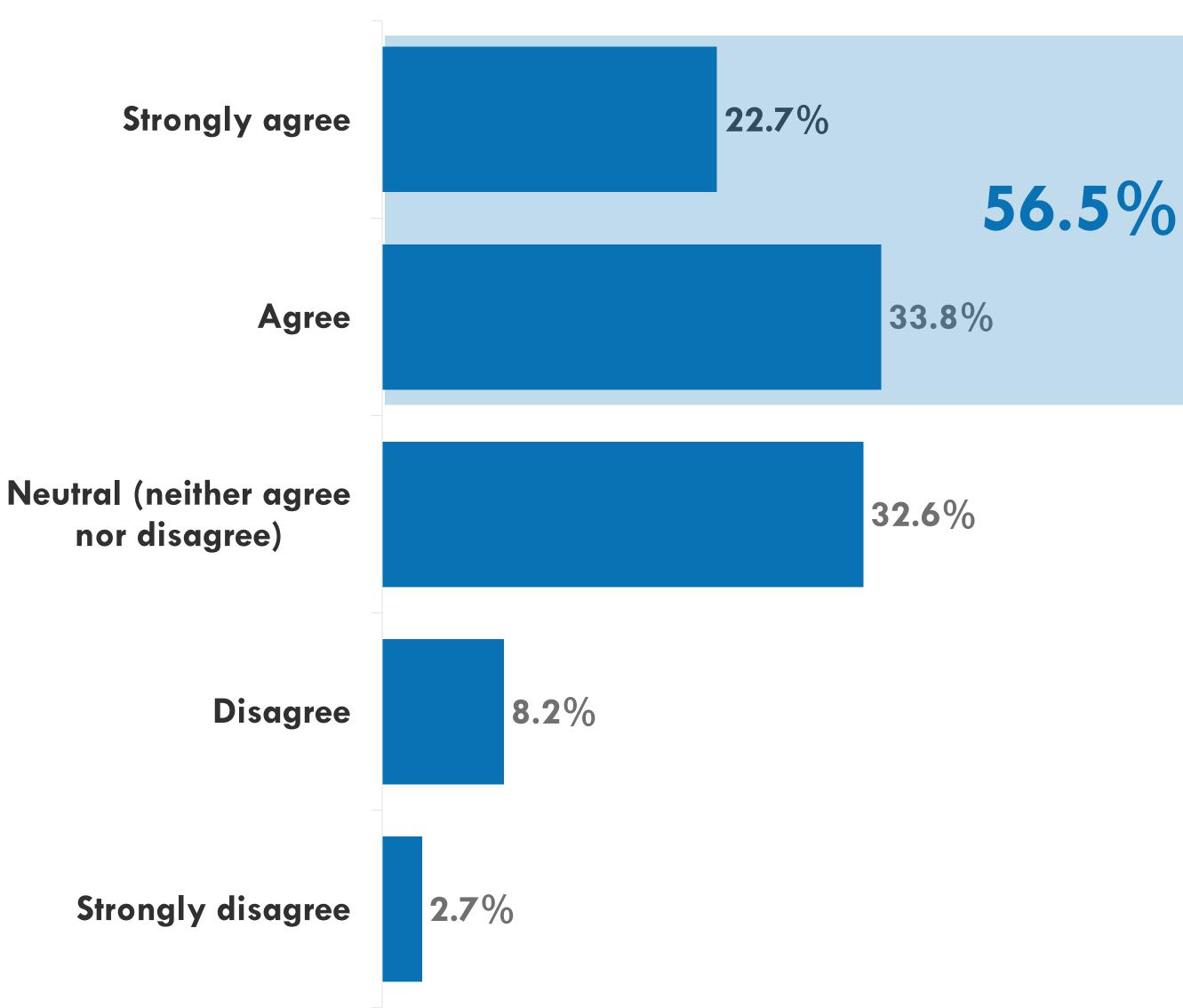




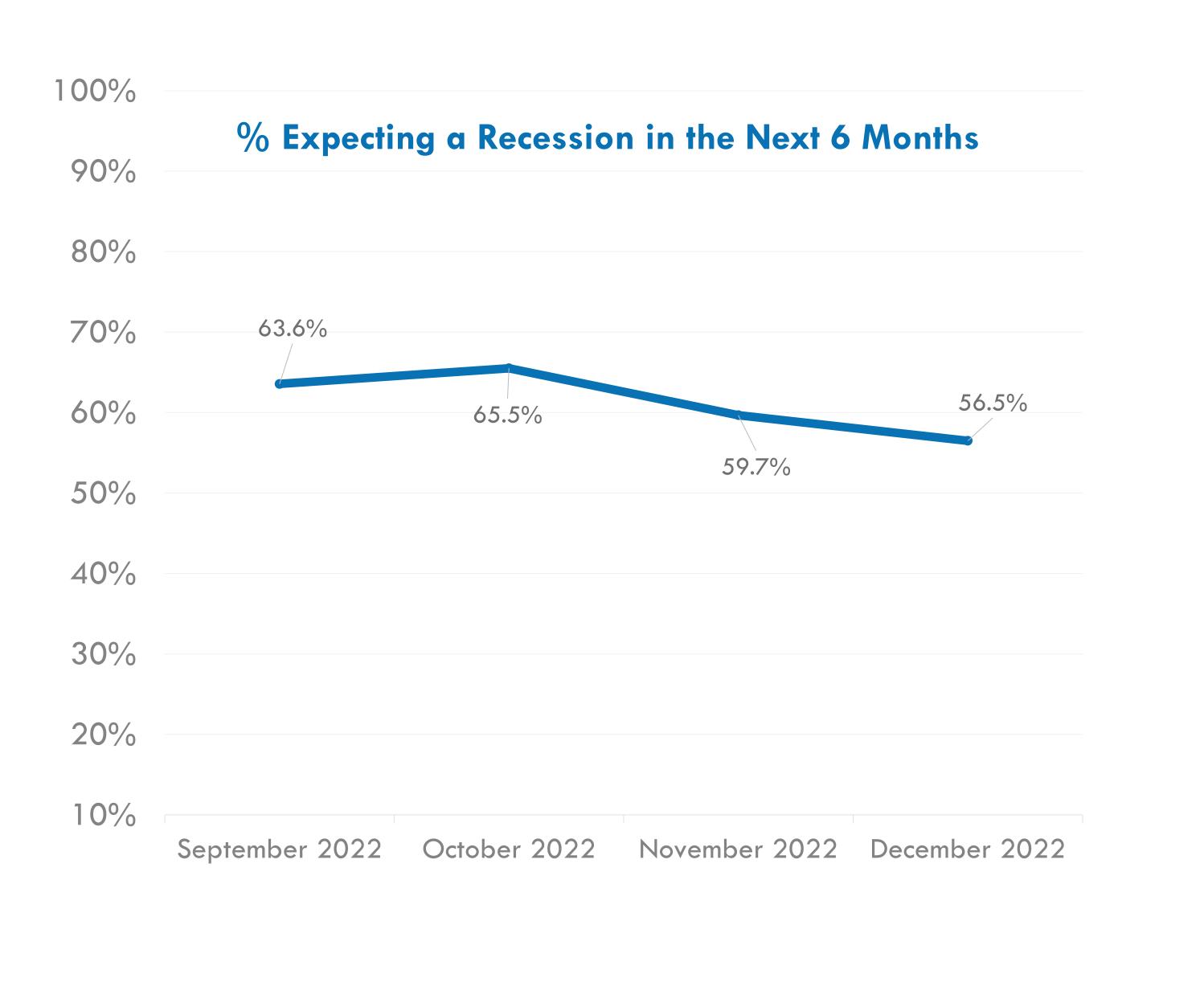
I expect the United States will enter an economic recession sometime in the NEXT SIX (6) MONTHS.

Destination Analysts

(Base: All respondents, 4,001 completed surveys. Data collected November 15-22, 2022.)







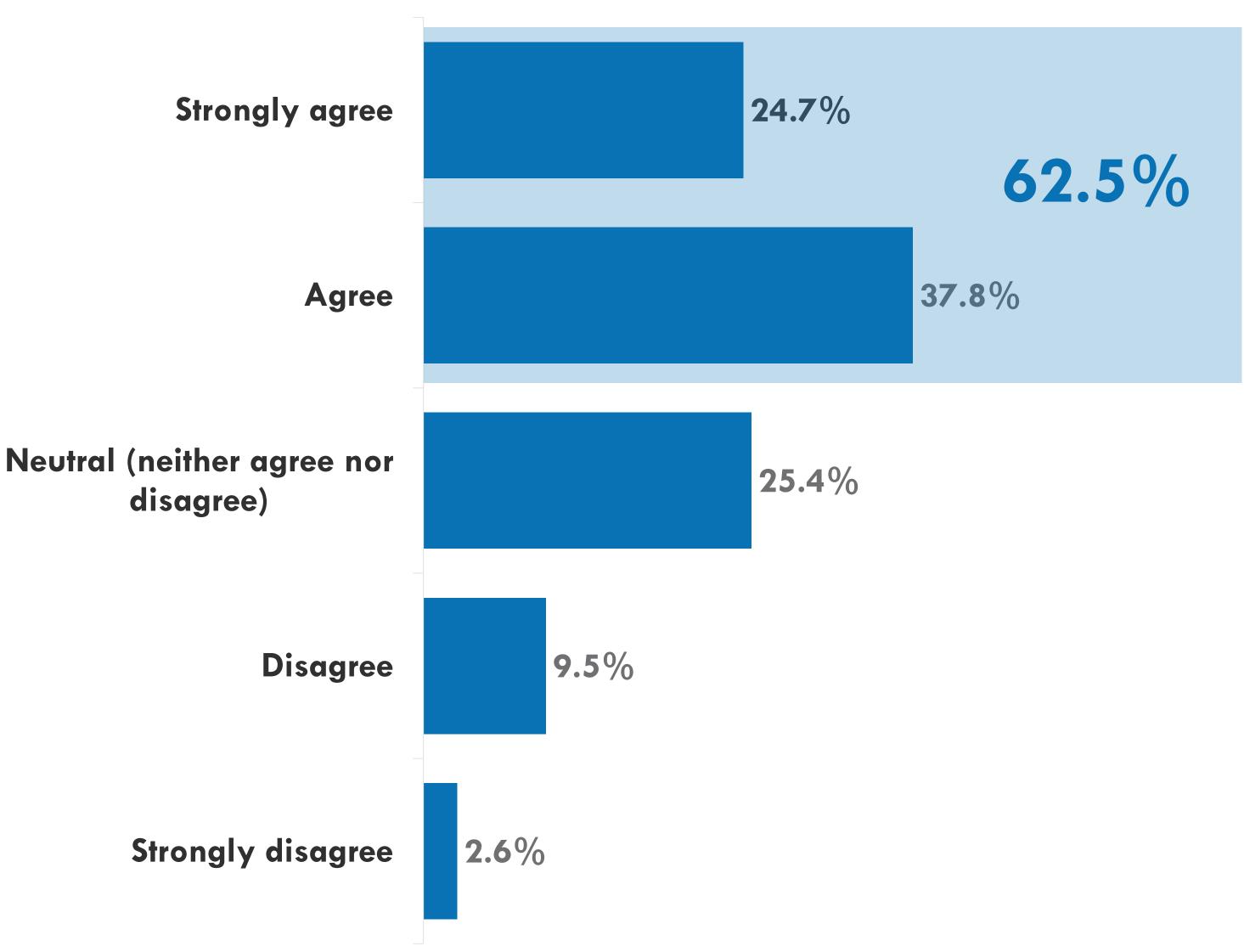


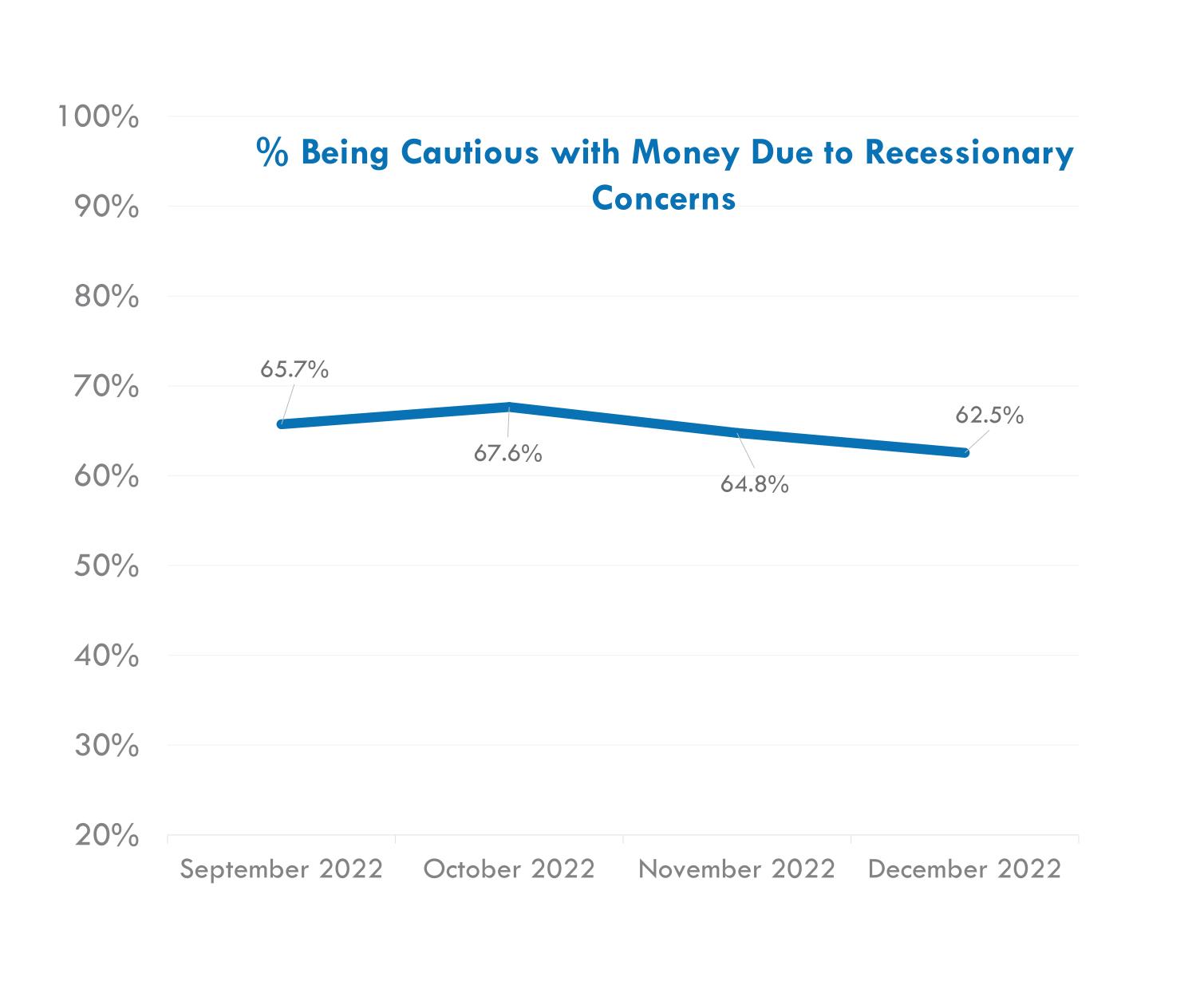
### Recessionary fears have abated slightly.

Right now, I am being careful with my money because I'm concerned about an upcoming recession.



(Base: All respondents, 4,001 completed surveys. Data collected November 15-22, 2022.)





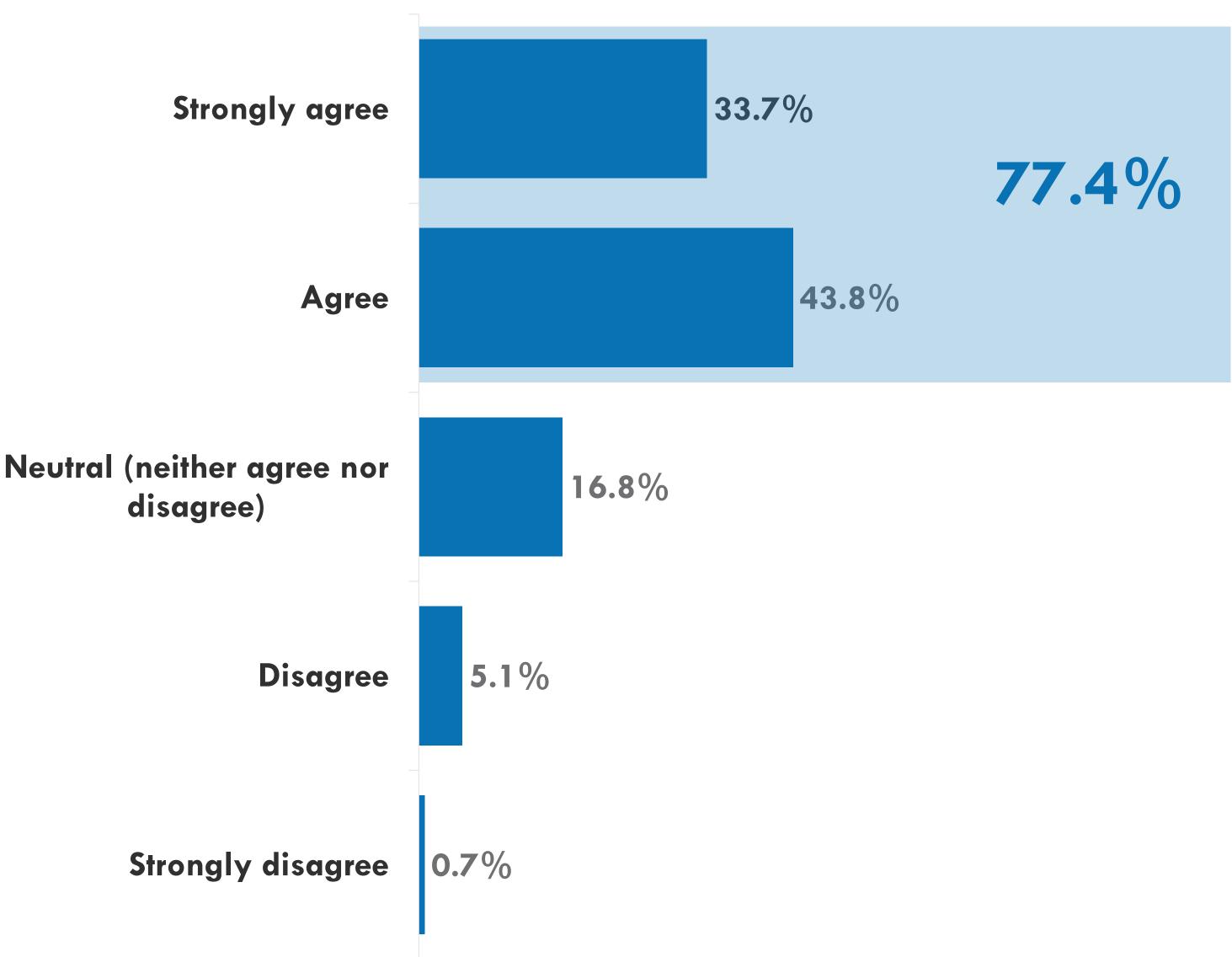


Slightly fewer travelers are exercising spending caution due to concerns about a recession.

My increased caution with money includes reducing my expenditures on travel

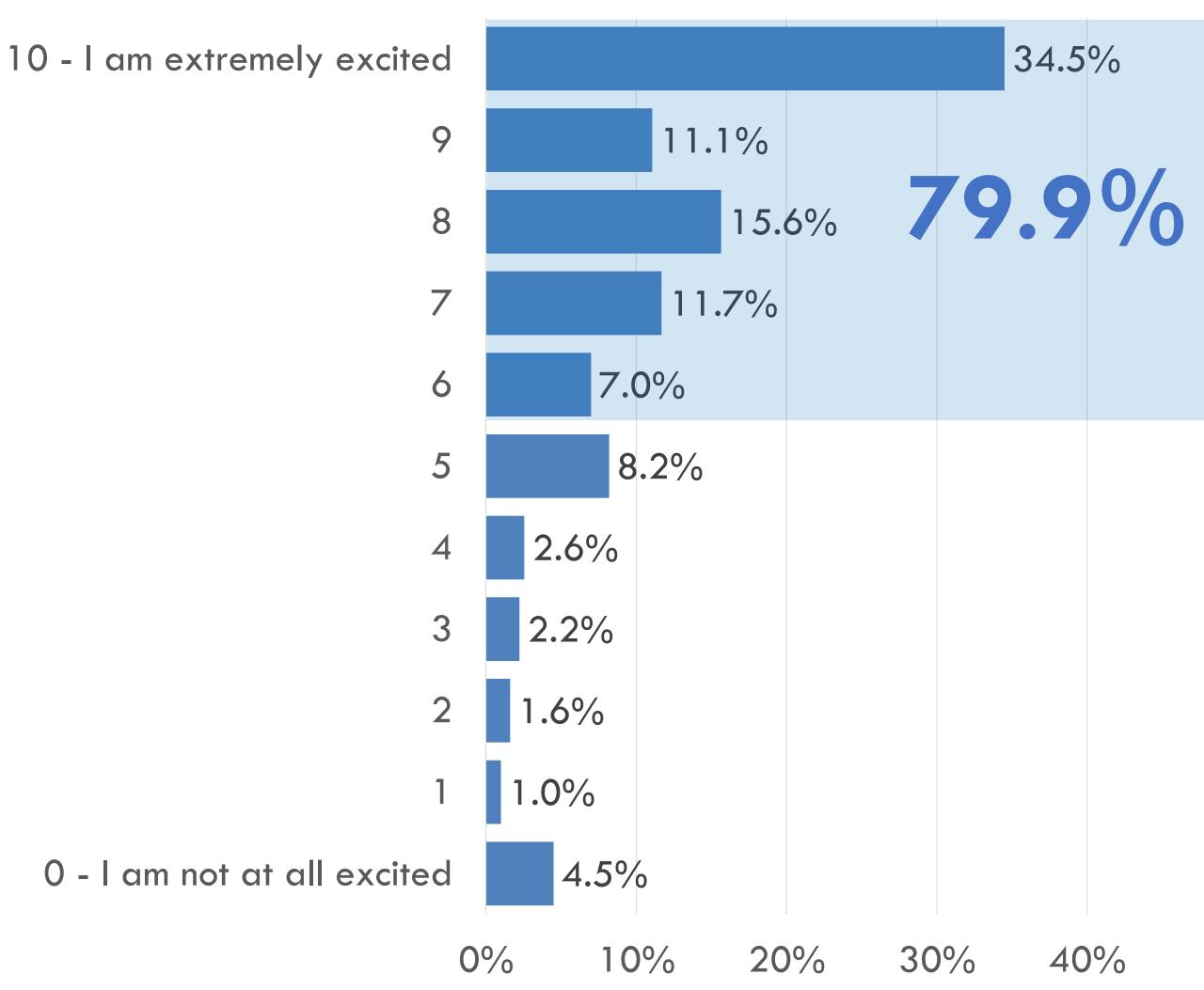
Destination Analysts

(Base: All respondents who said they were being more cautious with money due to inflation concerns, 2,572 completed surveys. Data collected November 15-21, 2022.)



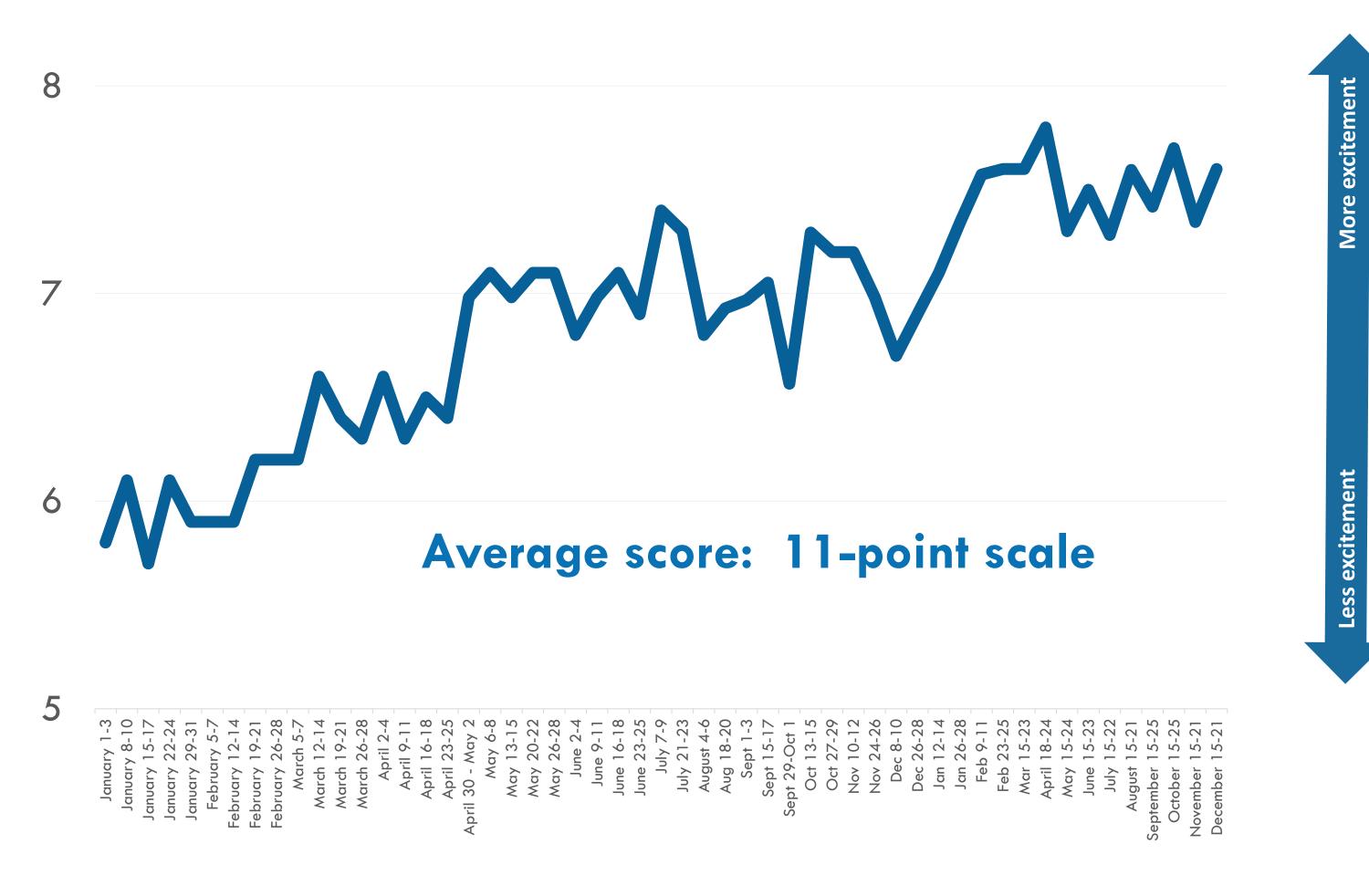
Which best describes how excited you are about **LEISURE TRAVEL** in the next 12 months? (Please answer using the 11-point scale below)





(Base: All respondents, 4,001 completed surveys. Data collected November 15-22, 2022.)

#### Question: Which best describes how excited you are about **LEISURE TRAVEL** in the NEXT TWELVE (12) MONTHS? (Please answer using the 11-point scale below)





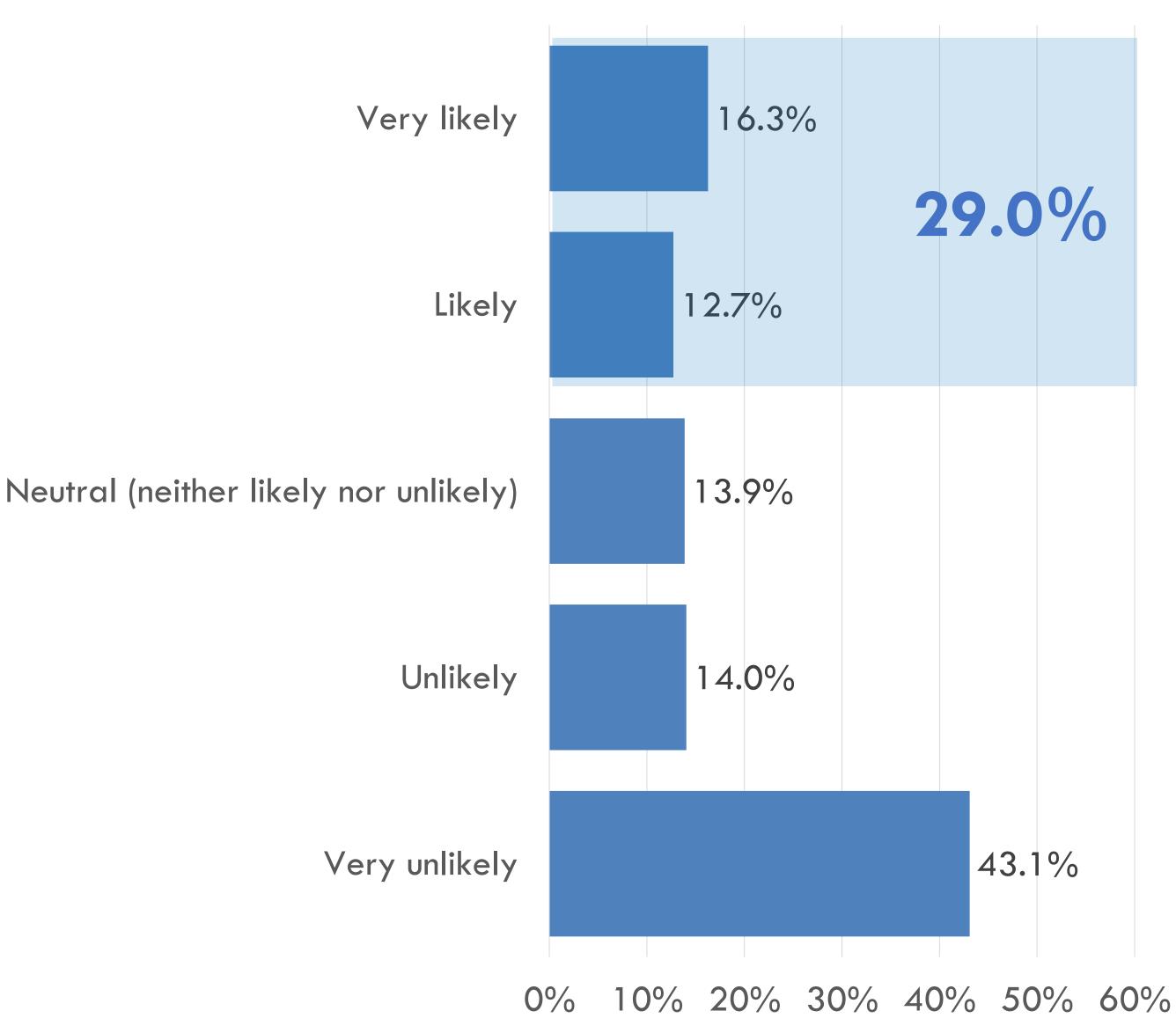
Excitement to travel has remained elevated but stable in recent months.





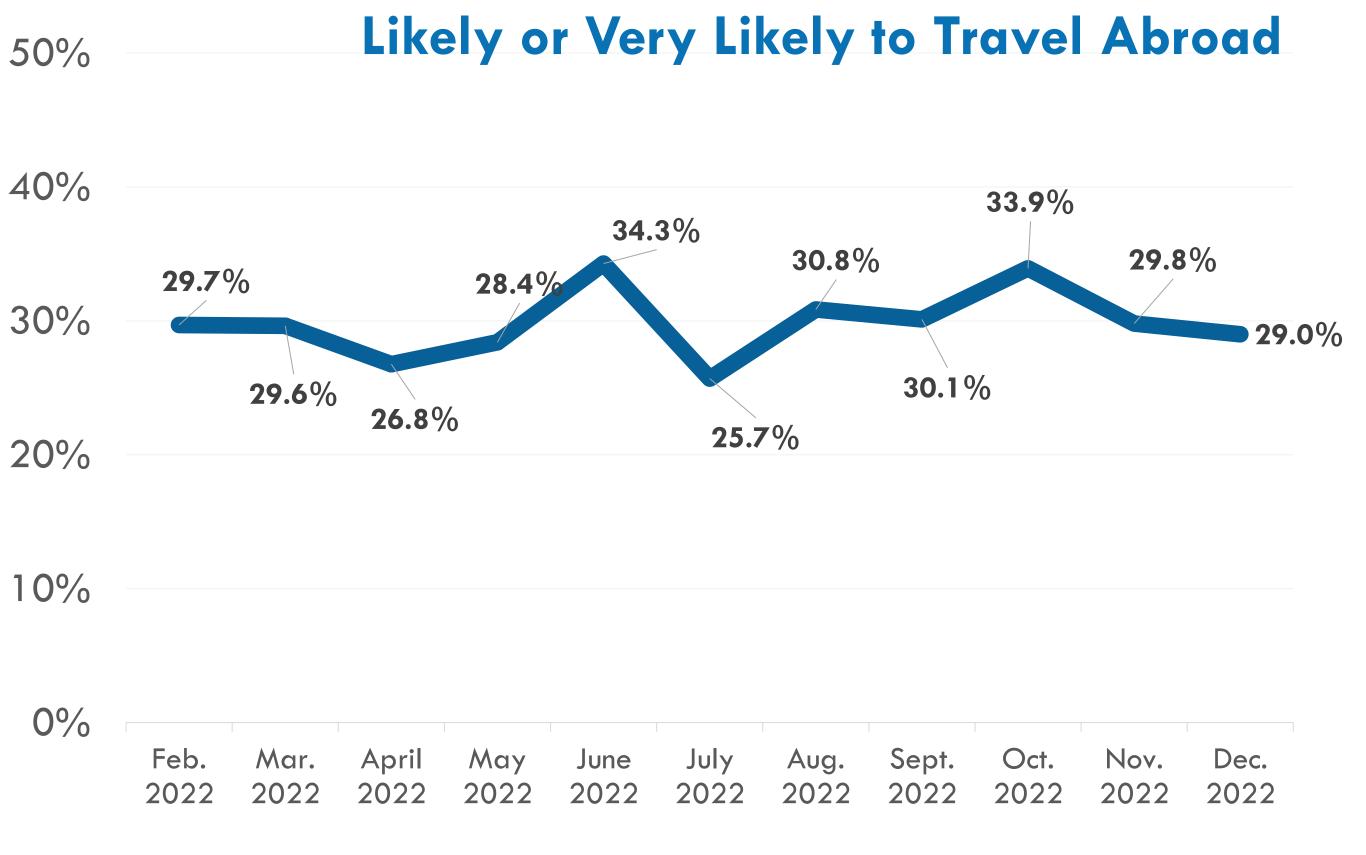
How likely are you to travel outside the **United States for** leisure in the NEXT **TWELVE (12) MONTHS?** 





(Base: All respondents, 4,001 completed surveys. Data collected November 15-22, 2022.)

#### Question: How likely are you to travel outside the United States for leisure in the NEXT TWELVE (12) MONTHS?





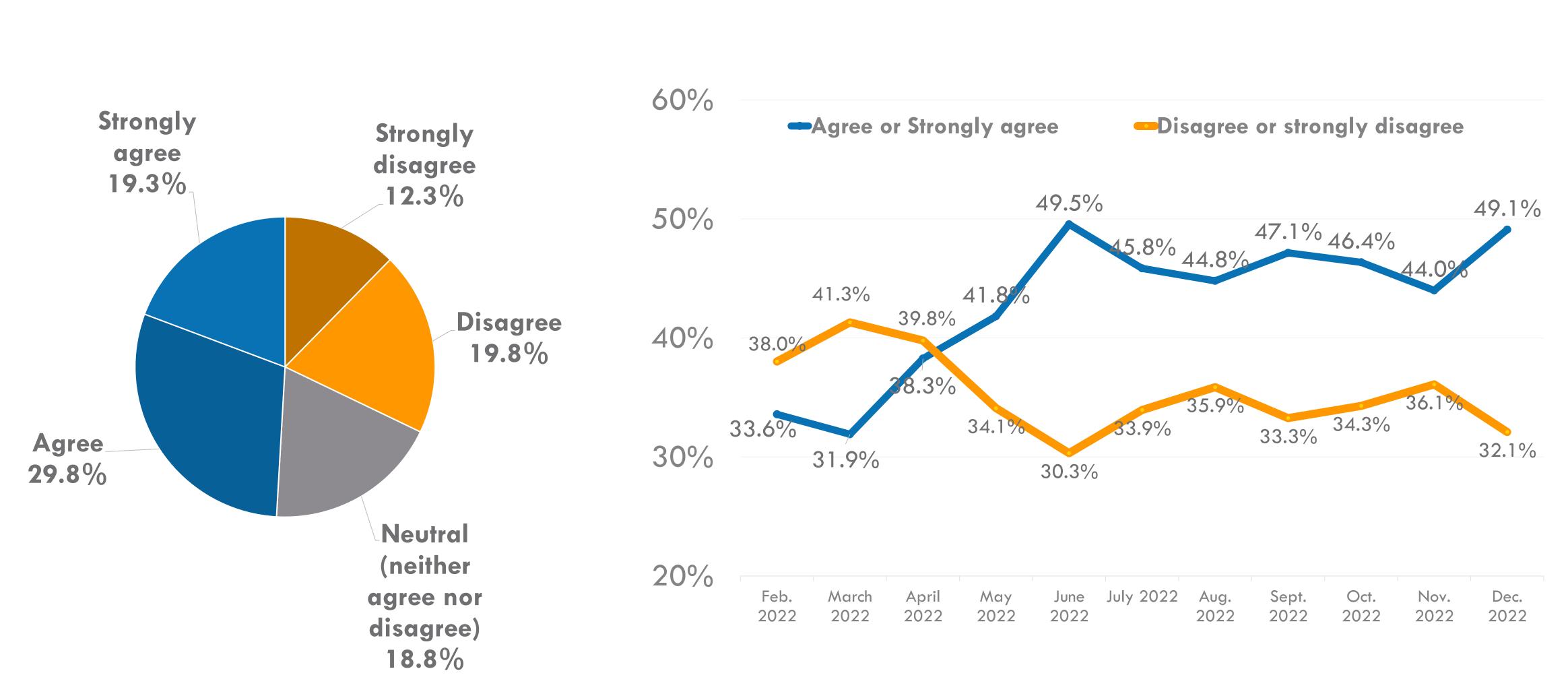
Expectations for travel outside the United States has also shown little change.







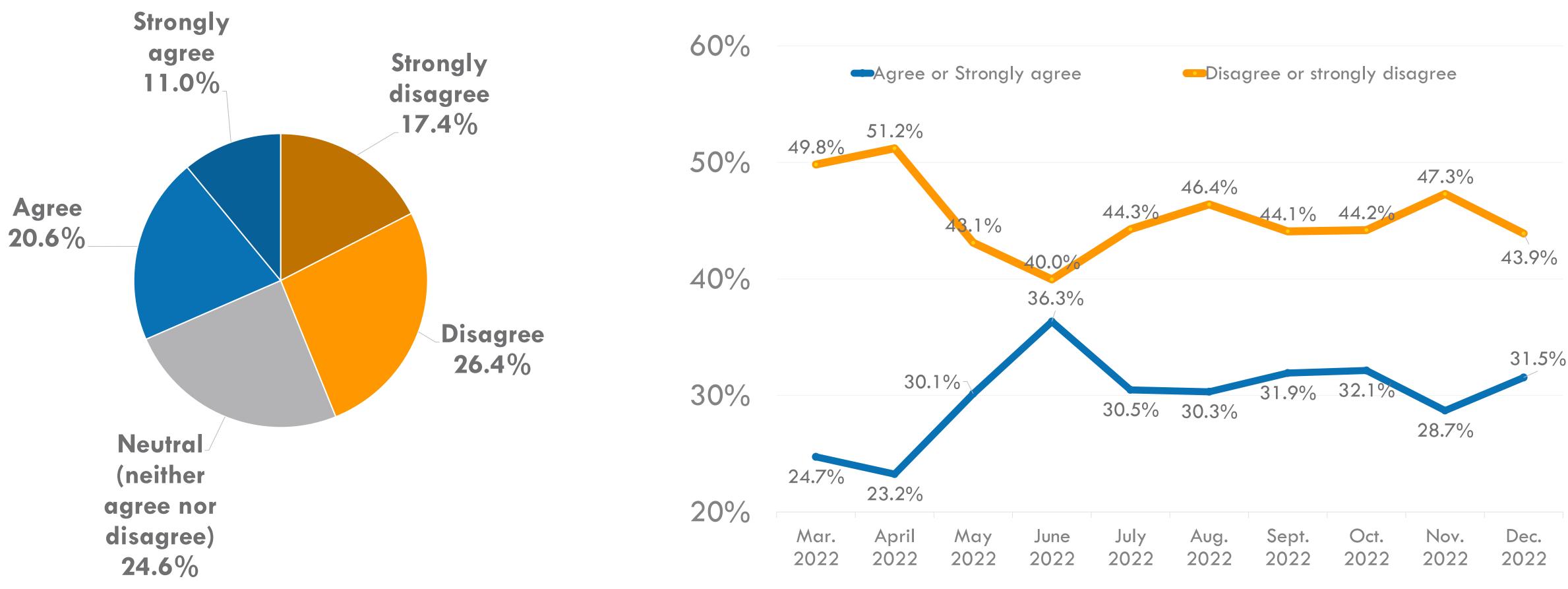
### HIGH TRAVEL PRICES HAVE KEPT ME FROM TRAVELING IN THE PAST MONTH.





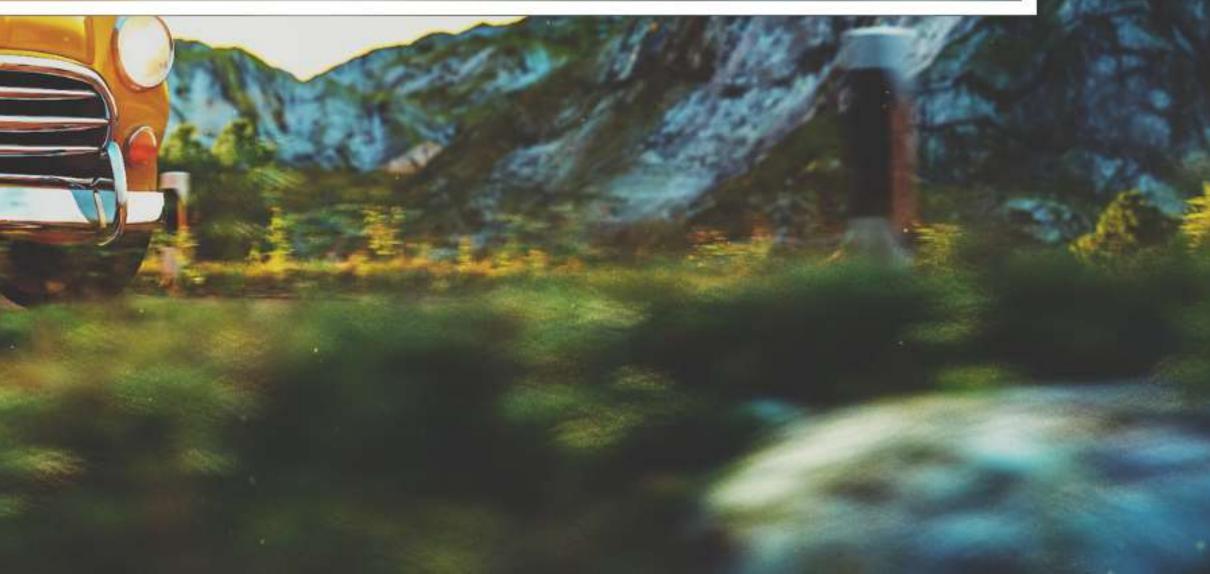
(Base: All respondents, 4,001 completed surveys. Data collected November 15-22, 2022.)

### **RECENT INFLATION IN CONSUMER PRICES HAS** LED ME TO CANCEL AN UPCOMING TRIP.





## TRAVEL SENTIMENT INDICES





### TRAVEL SENTIMENT INDICES A tool to better understand the big picture by bringing all these data points together. Index values are calculated by combining key questions.

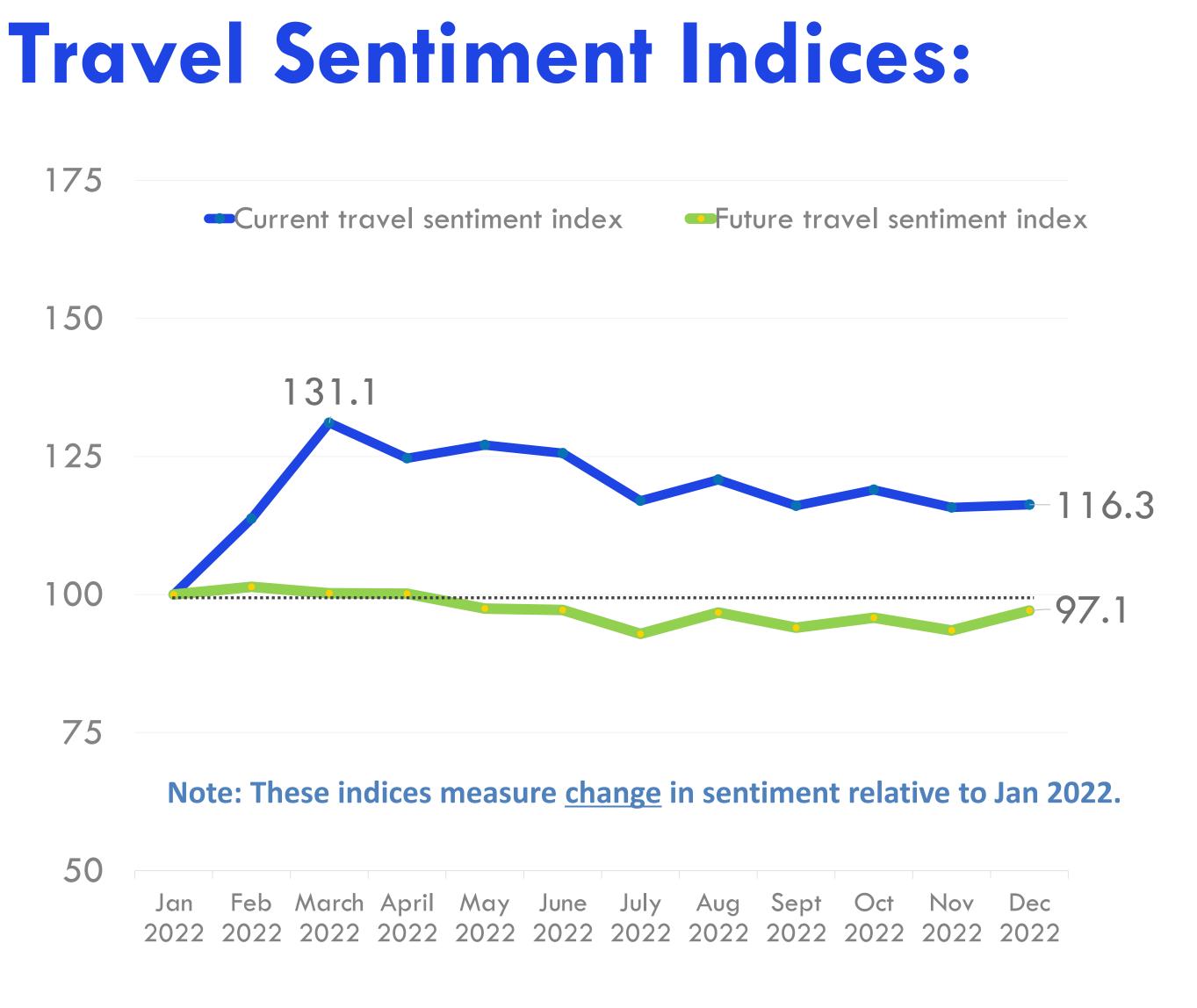
#### **Current Travel Sentiment Index:**

- Current financial situation
- Now as a good time to spend on travel
- Travel prices restricting travel now
- Overnight trips taken in past month
- Day trips taken in past month



	<ul> <li>Future Travel Sentiment Index:</li> <li>Personal financial outlook (next 12 months)</li> <li>Travel spending as a future budget priority</li> <li>Excitement to travel (next 12 months)</li> <li>Expected leisure trips (next 12 months)</li> </ul>







Current travel enthusiasm grew sharply early in 2022, but retracted as inflationary pressures grew.

**Expectations for future** travel have remained relatively stable throughout the year, and now stand slightly below one year ago.





## EXPECTATIONS FOR 2023





## Question: Let's talk about next year.

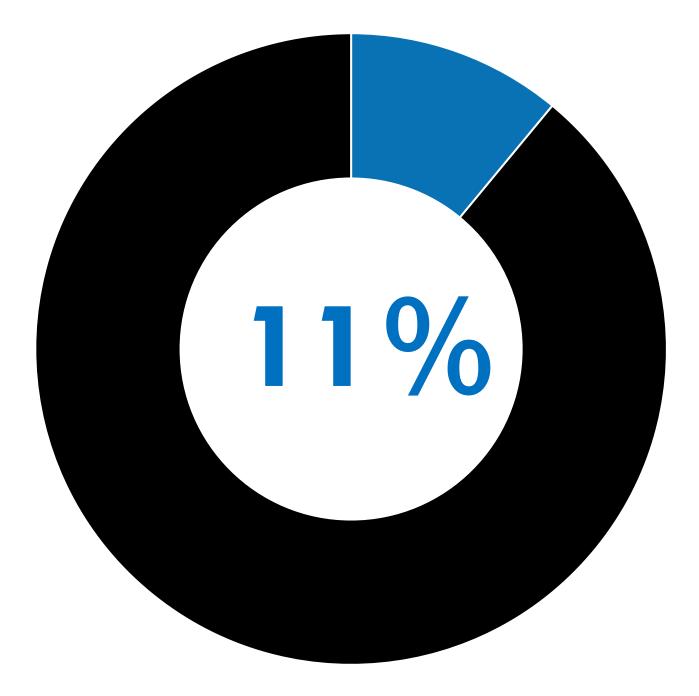
## Thinking about how 2023 will evolve, how likely do you think each of the following will be?

## **ISSUES RELATED TO SUSTAINABILITY**



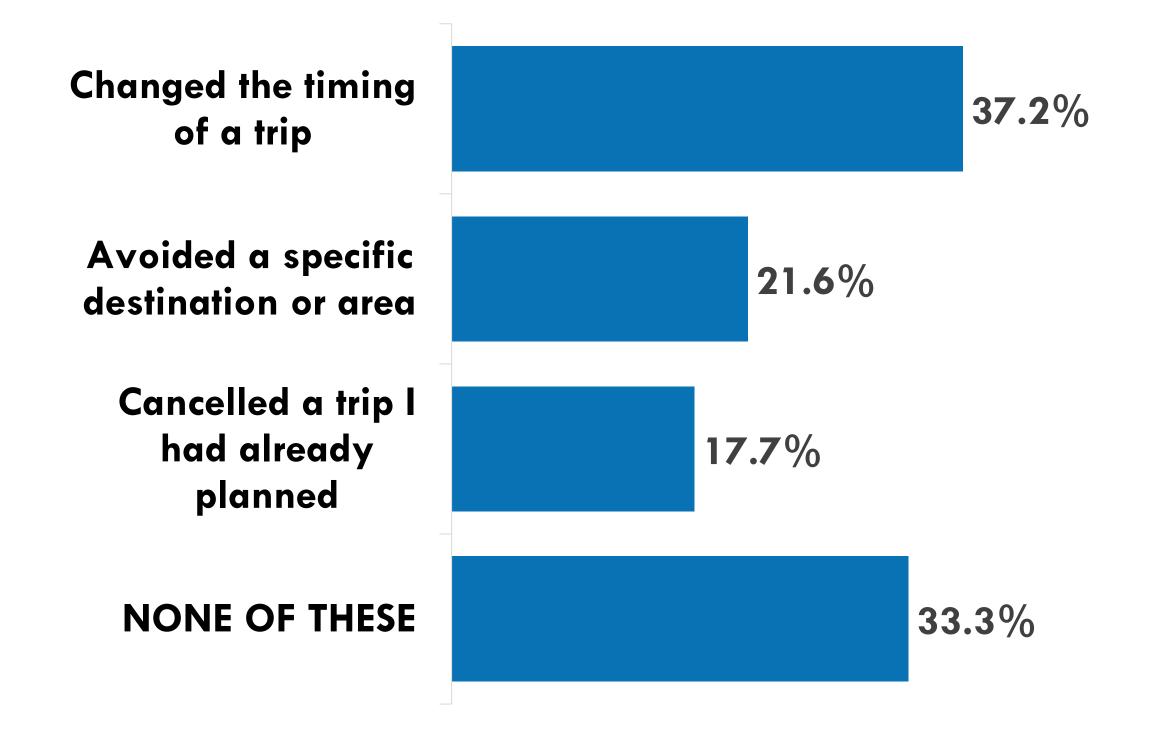


#### % of American travelers impacted by a natural disaster (past 12 months)





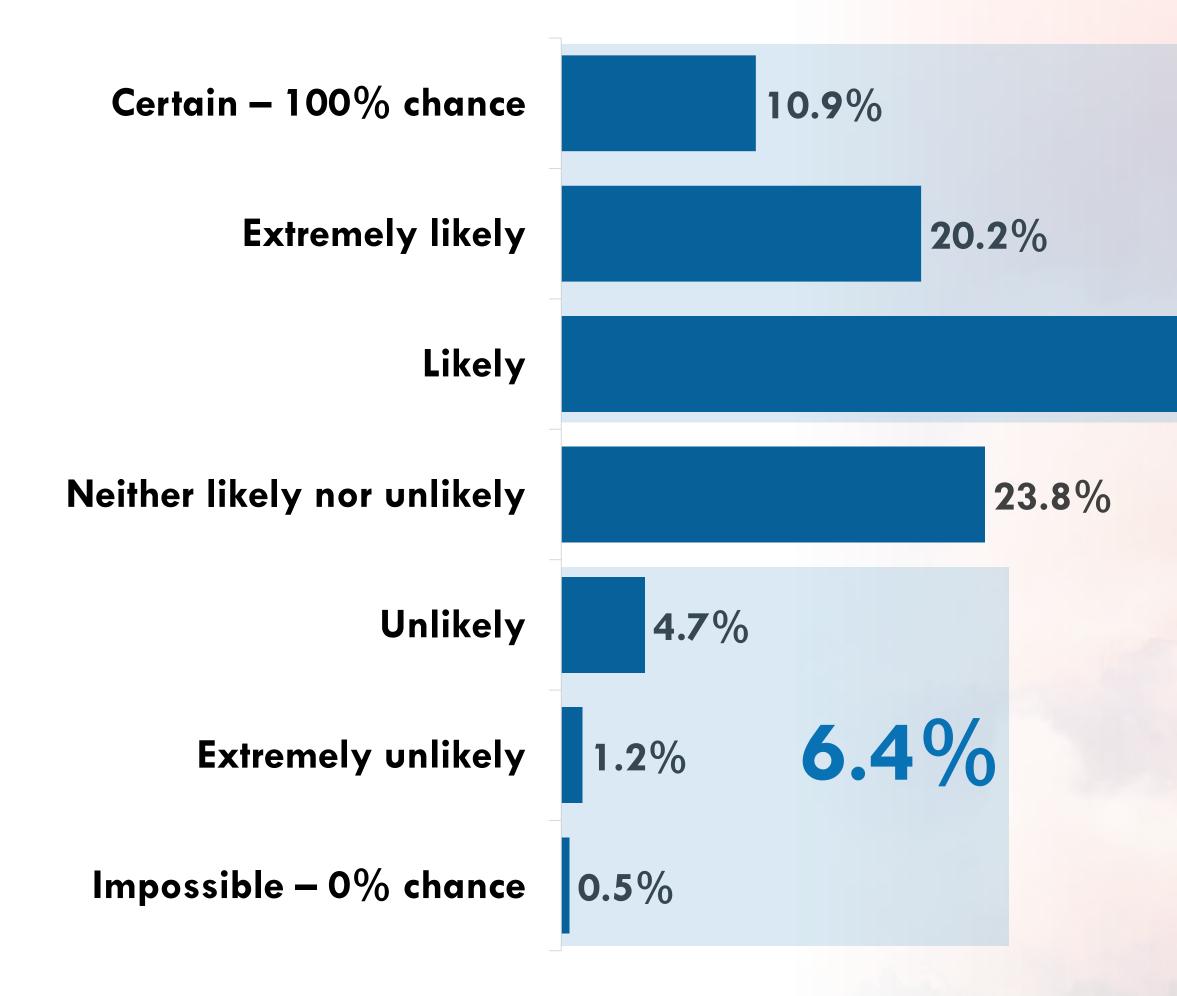
#### In which of these ways were your travels impacted?



(Base: All respondents, 4,001 completed surveys. Data collected October 15-22, 2022.)



### WILDFIRES WILL BE A PROBLEM IN THE WESTERN USA



(Base: All respondents, 4,017 completed surveys. Data collected December 15-25, 2022.)



#### 69.9%

38.8%



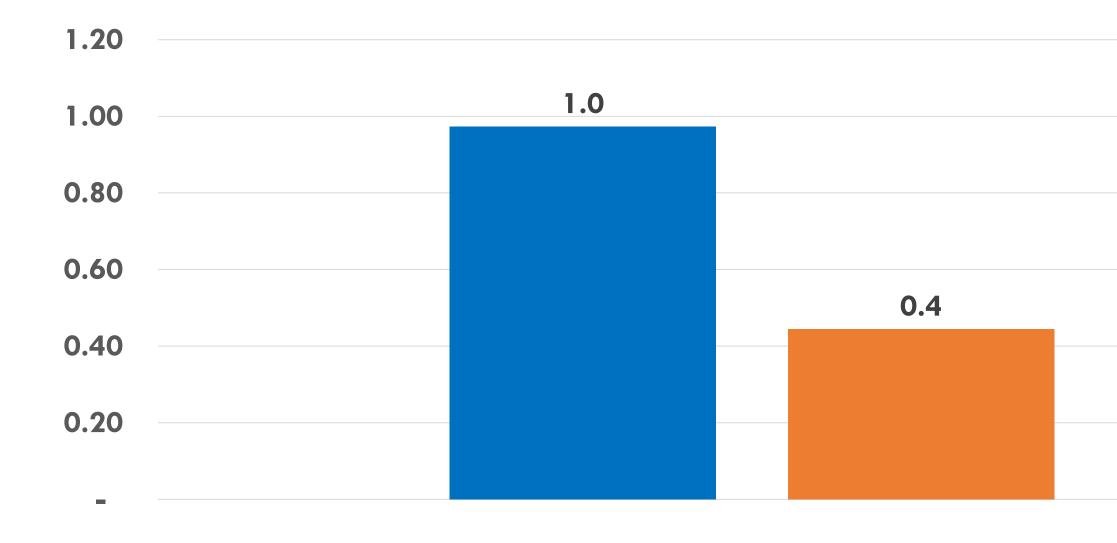


#### POPULAR NATIONAL PARKS WILL BE OVER-RUN WITH TOURISTS

(OVER-CROWDING IS "LIKELY" VS. "UNLIKELY")

#### Expected Trips That Will Include a National Park Visit (Next 12 Months)

Over-crowding is Likely, Very likely or Certain
 Over-crowding is unlikely, very unlikely or Impossible



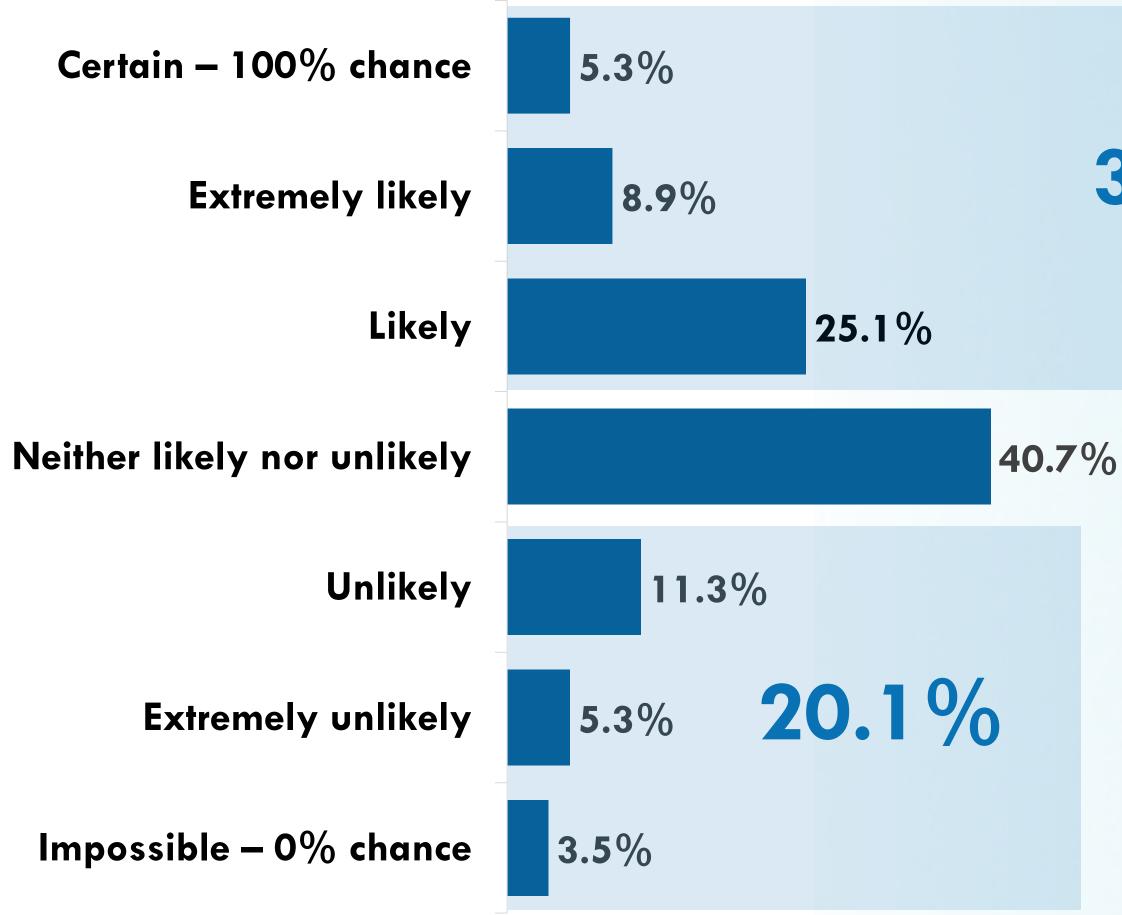
(Base: All respondents, 4,017 completed surveys. Data collected December 15-25, 2022.)

The relationship between park usage and overcrowding is clear.

Park users are more concerned about this issue.



## I'LL BE MORE PROACTIVE IN REDUCING THE IMPACT OF MY TRAVEL ON THE ENVIRONMENT

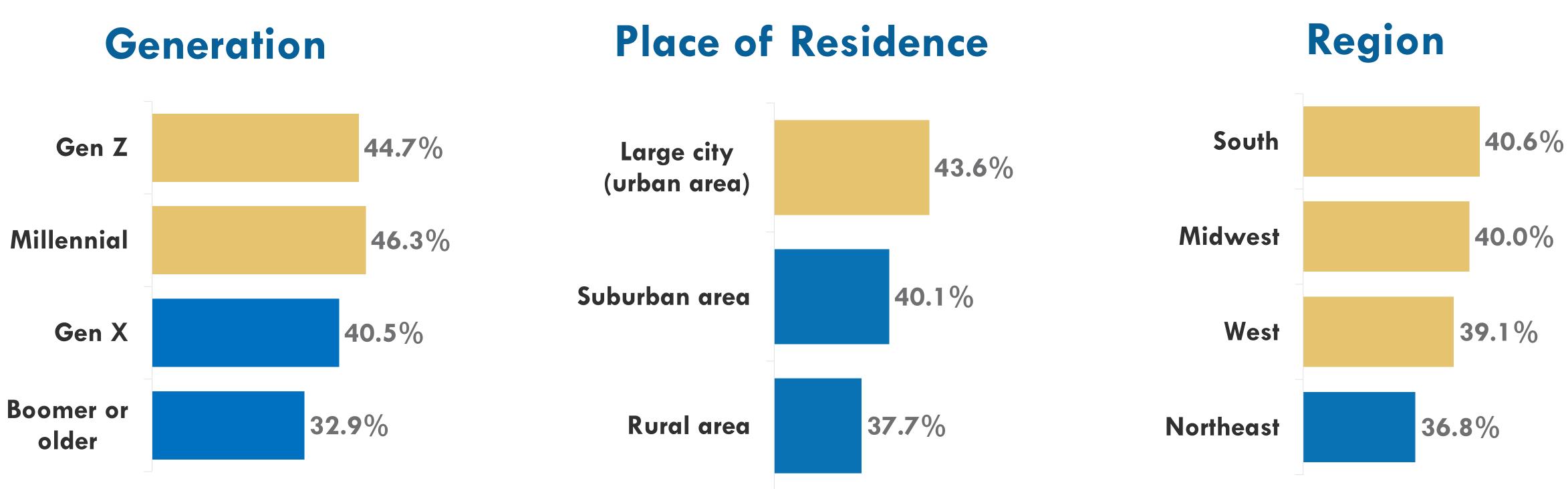


(Base: All respondents, 4,017 completed surveys. Data collected December 15-25, 2022.)

39.3%



## I'LL BE MORE PROACTIVE IN REDUCING THE IMPACT OF MY TRAVEL ON THE ENVIRONMENT



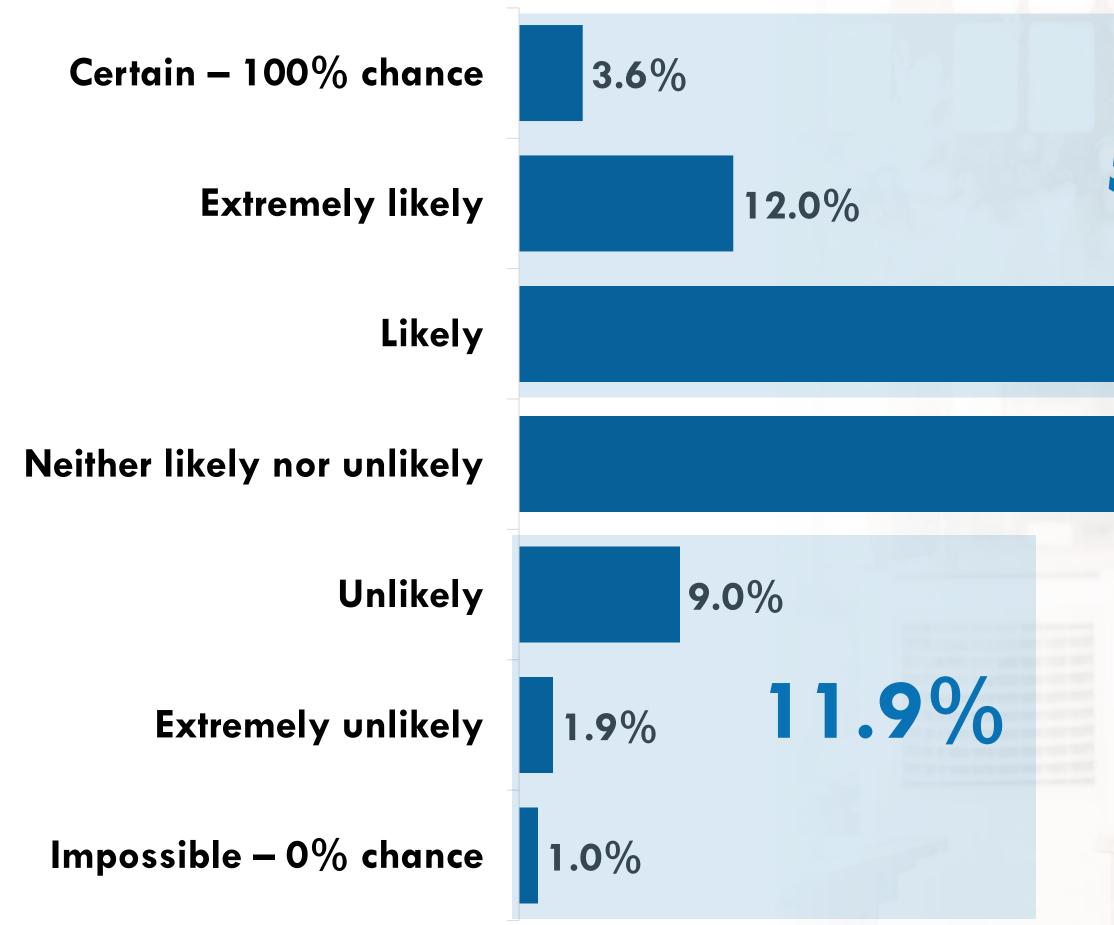
(Base: All respondents, 4,017 completed surveys. Data collected December 15-25, 2022.)







## MORE AUTHENTIC, LESS COMMERCIAL TRAVEL **EXPERIENCES WILL GROW IN POPULARITY**



(Base: All respondents, 4,017 completed surveys. Data collected December 15-25, 2022.)

51.4%

WELCOME

OPFN

35.8%

36.6%



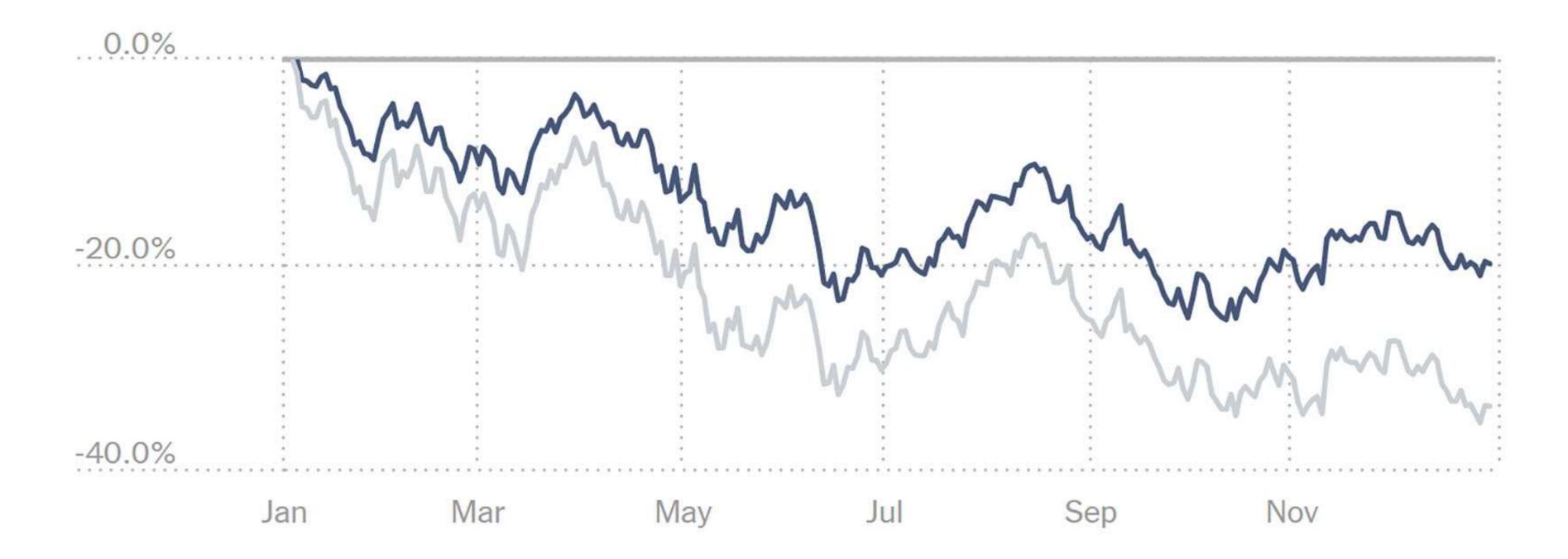
# MORE ECONOMIC CONCERNS

### **U.S. MARKETS**



Last 3,839.50

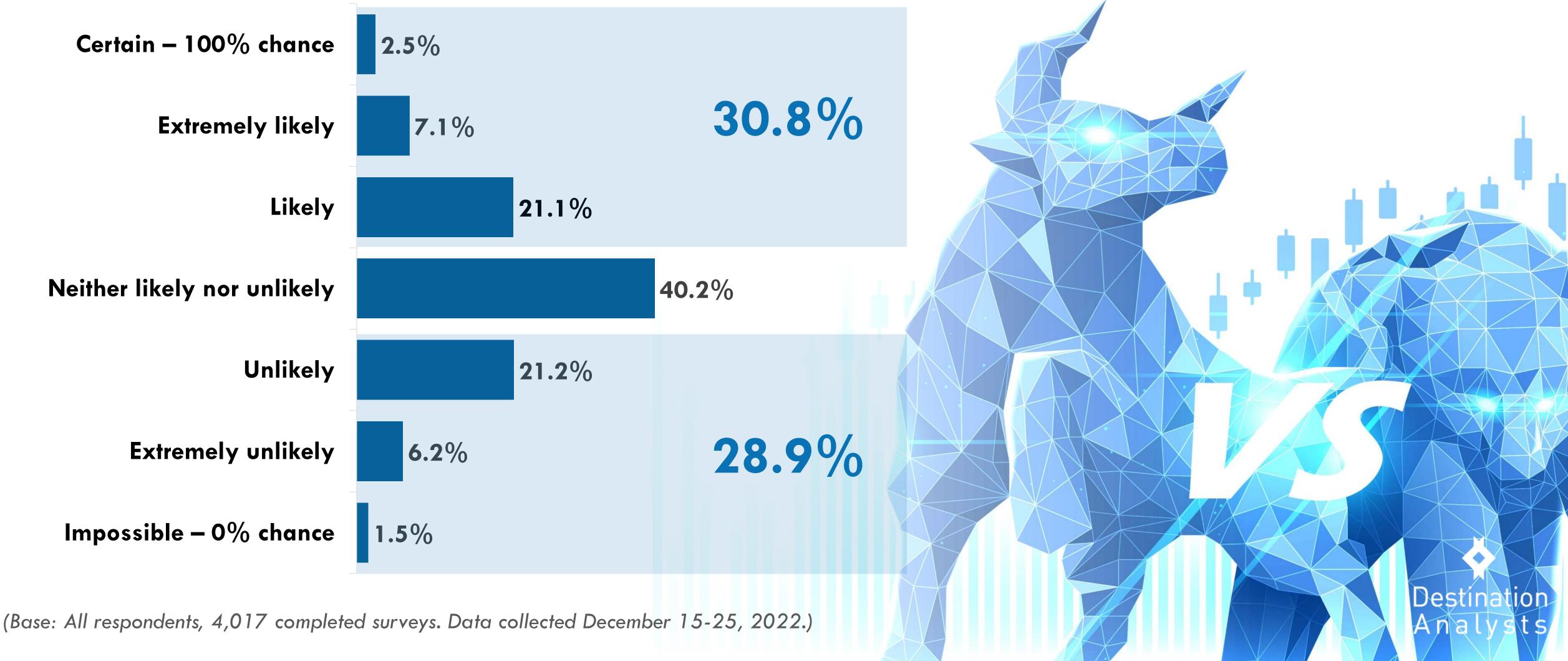
Last 10,466.48



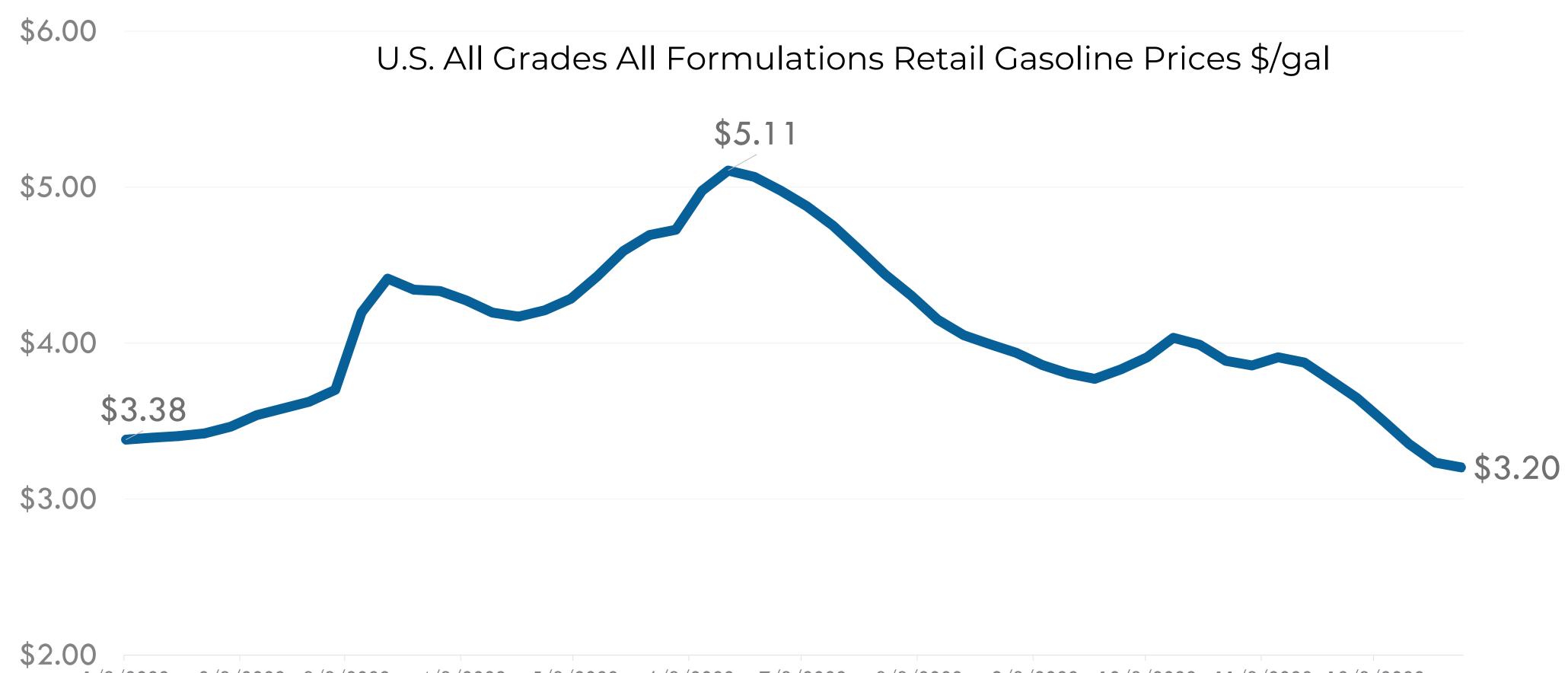
### 1 YEAR

Source: New York Times

## THE US STOCK MARKET WILL ENTER A **BULL MARKET** (I.E., STOCK PRICES WILL RISE STRONGLY)



## WEEKLY RETAIL GASOLINE PRICES



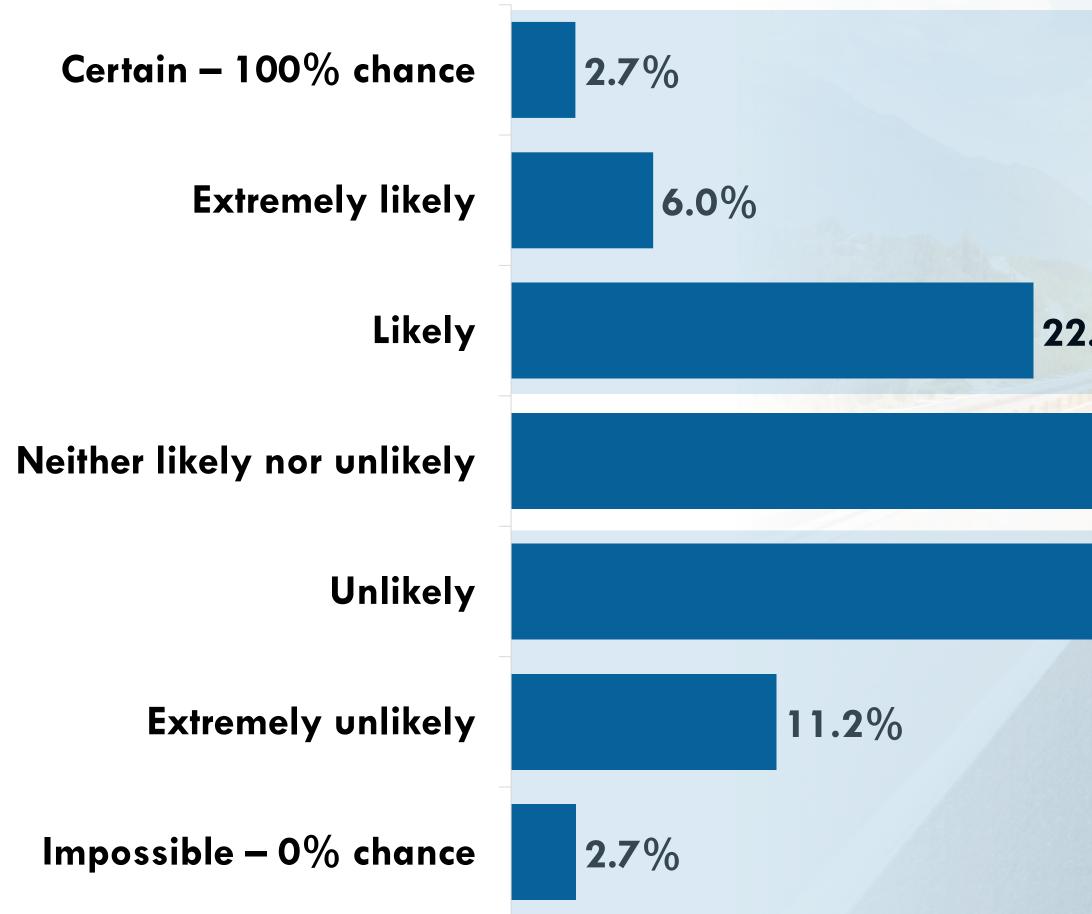


1/3/2022 2/3/2022 3/3/2022 4/3/2022 5/3/2022 6/3/2022 7/3/2022 8/3/2022 9/3/2022 10/3/2022 11/3/2022 12/3/2022

Source: U.S. Energy Information Administration



## **GASOLINE PRICES WILL FALL** SIGNIFICANTLY DURING THE YEAR



(Base: All respondents, 4,017 completed surveys. Data collected December 15-25, 2022.)

## 30.7%

22.0%

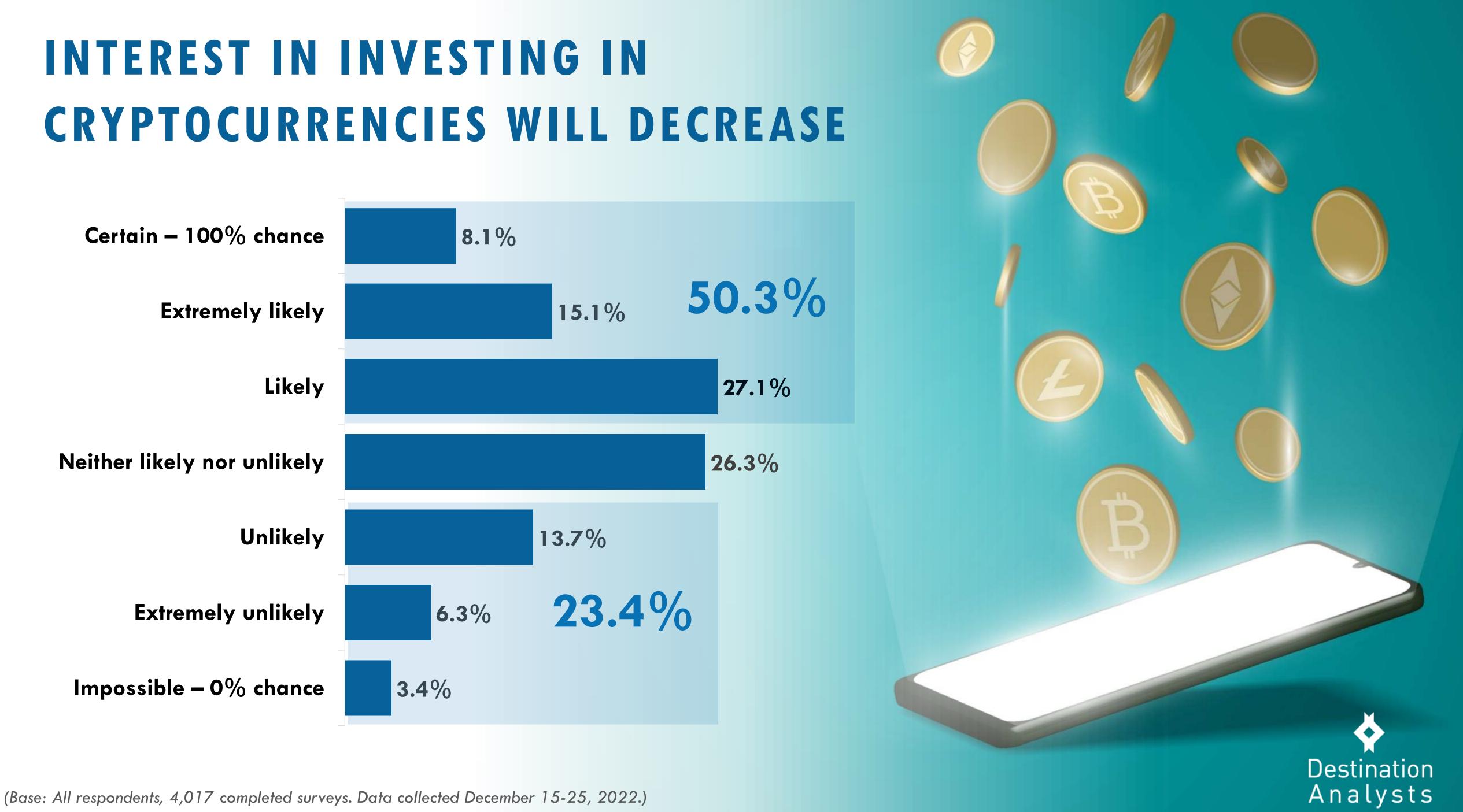
28.0%

27.5%

41.4%



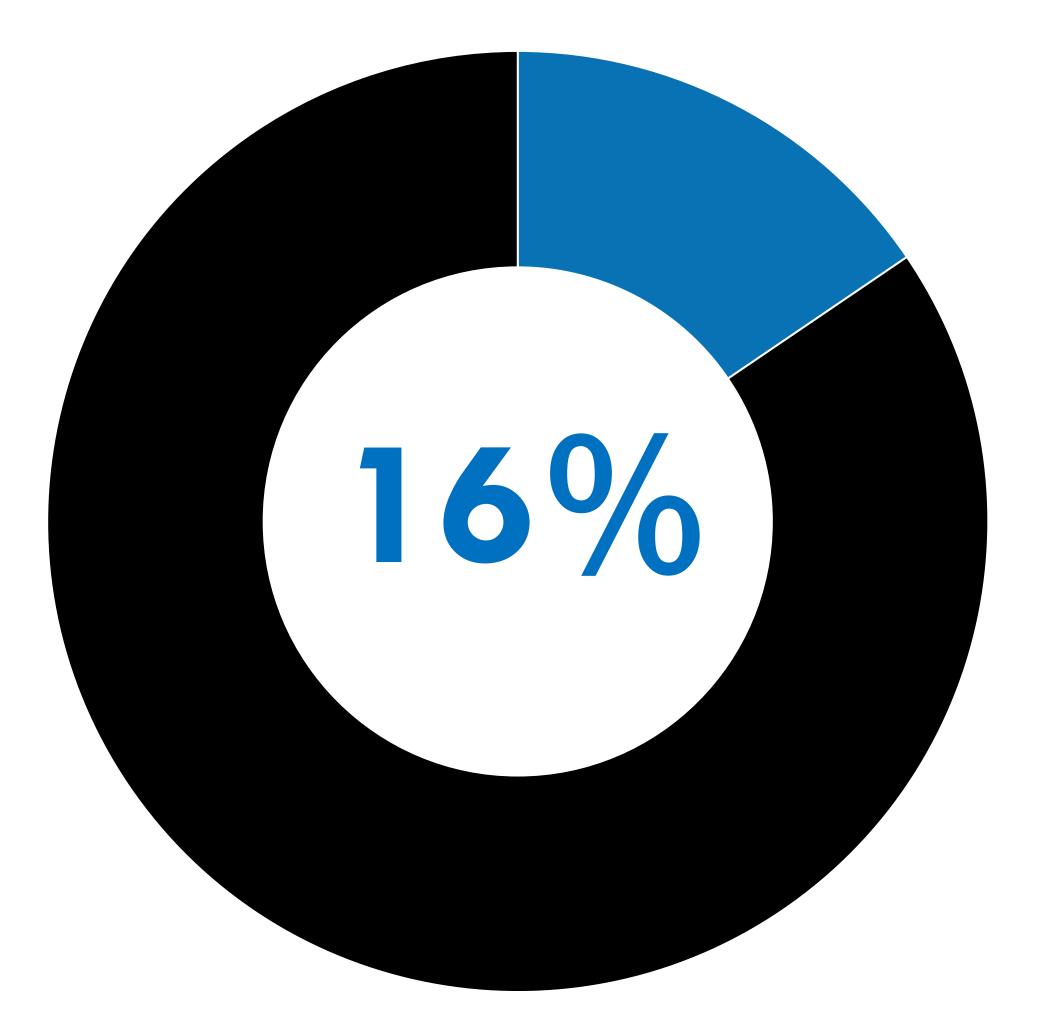
# **INTEREST IN INVESTING IN**





## Would like travel companies to accept payment in cryptocurrency





(Base: All respondents, 4,017 completed surveys. Data collected December 15-25, 2022.)

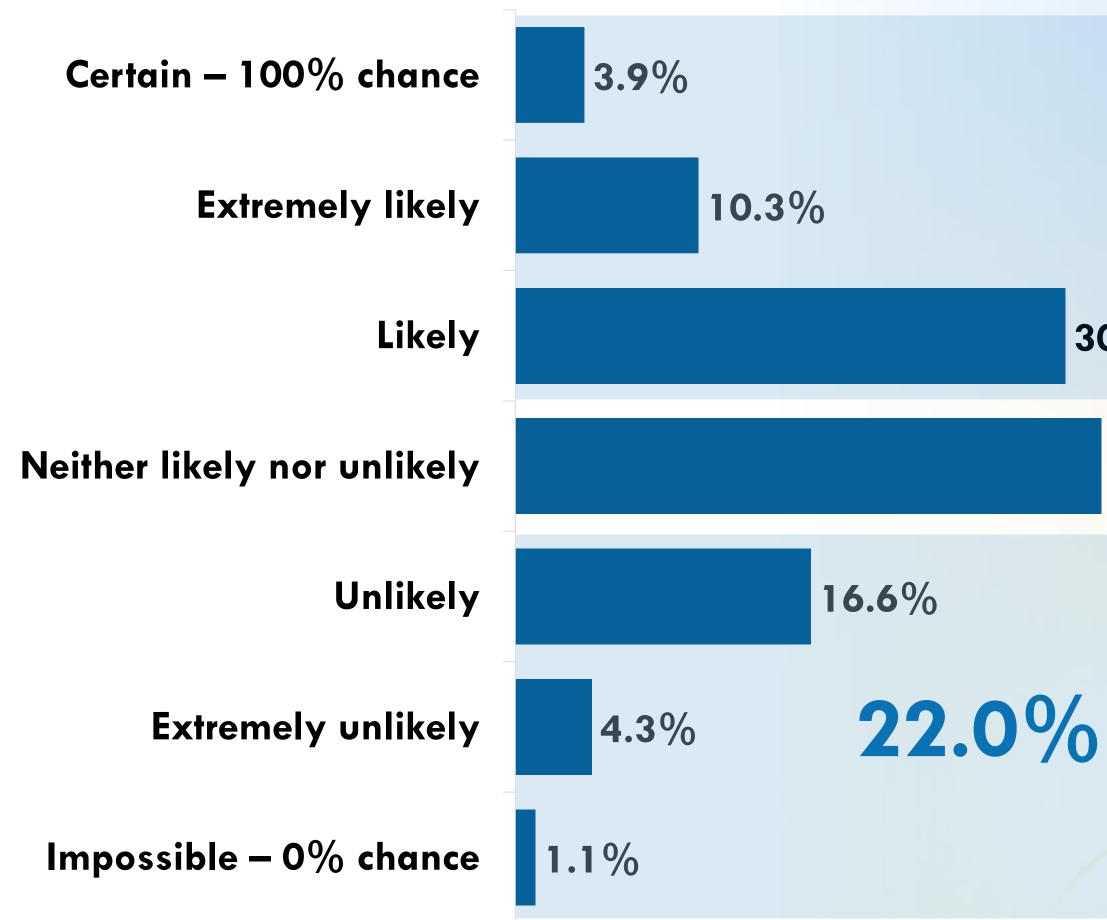








## THE WAR BETWEEN UKRAINE AND RUSSIA WILL EXPAND INTO OTHER COUNTRIES



(Base: All respondents, 4,017 completed surveys. Data collected December15-25, 2022.)

45.0%

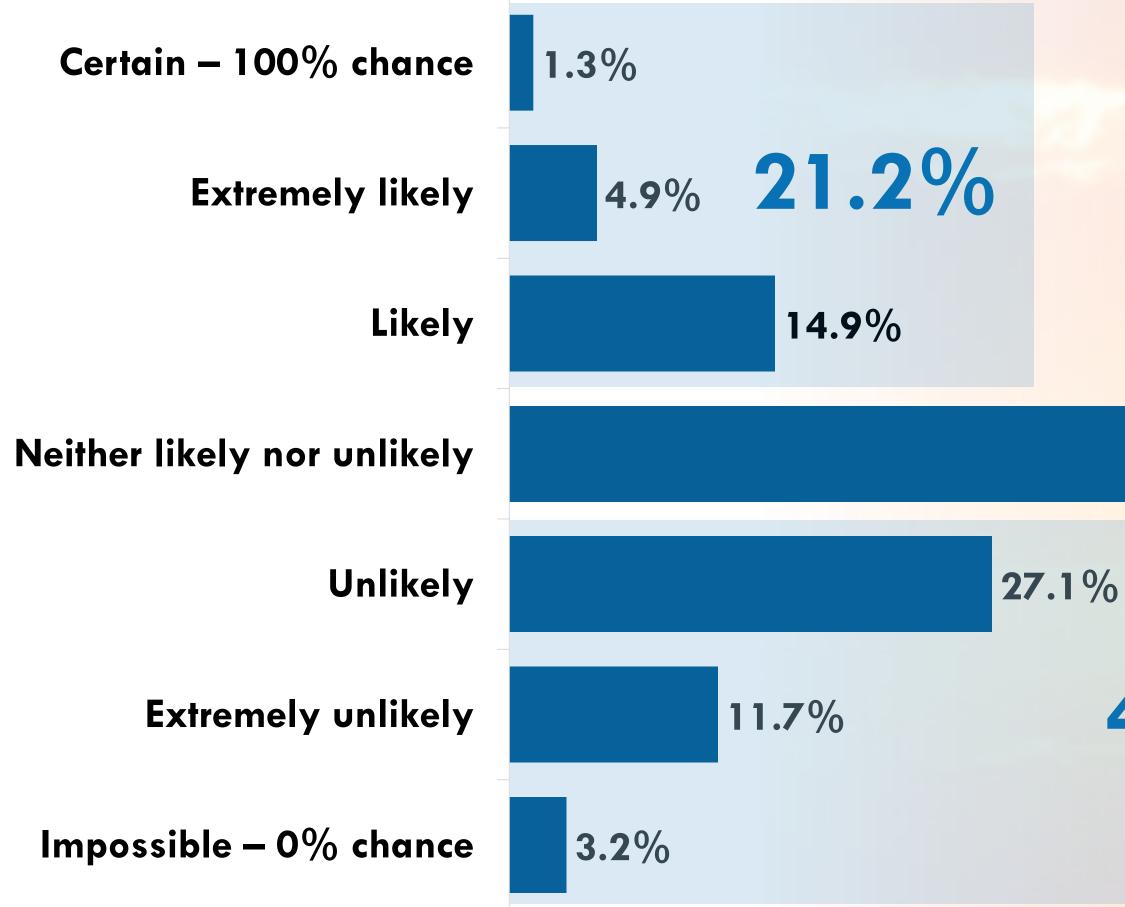
30.9%

32.9%

Desti Anal



## AMERICA WILL BE PULLED INTO A WAR IN ASIA



(Base: All respondents, 4,017 completed surveys. Data collected December15-25, 2022.)

36.8%

6

## 42.0%

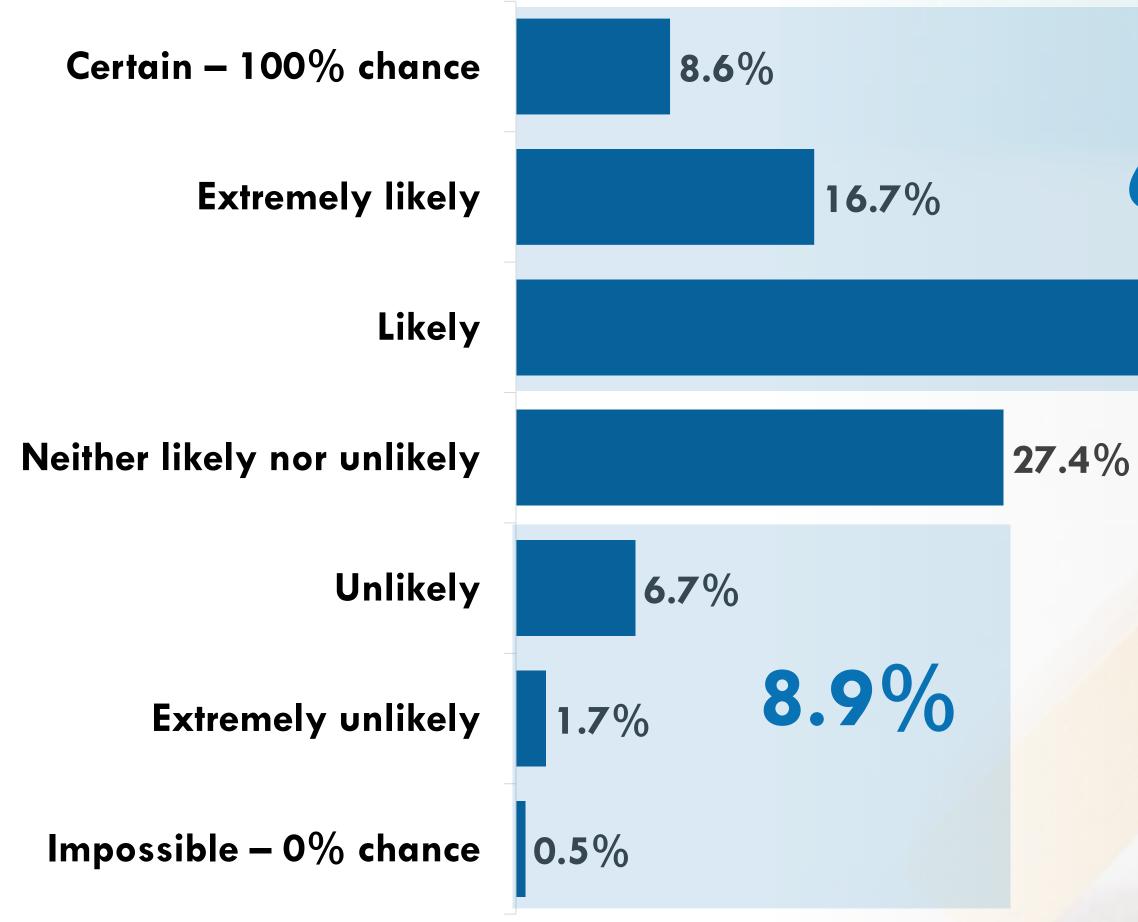


# TRAVEL INDUSTRY PERFORMANCE





## PRICE GOUGING WILL BECOME MORE **COMMON IN THE TRAVEL INDUSTRY**



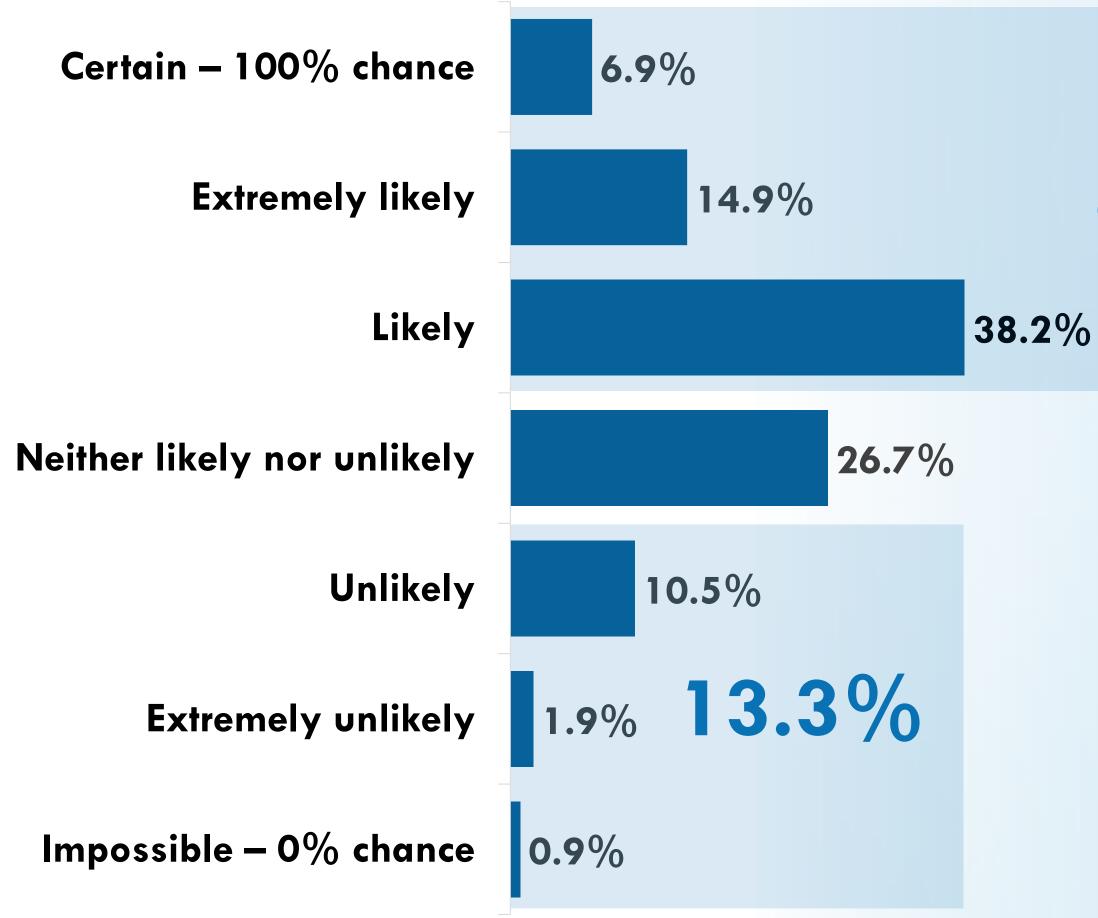
(Base: All respondents, 4,017 completed surveys. Data collected December15-25, 2022.)

63.8%

38.4%



### **DOMESTIC TRAVEL WILL BECOME GENERALLY** (E.G., AIR TRAVEL BREAKDOWNS, POOR CUSTOMER SERVICE, ETC.) **MORE FRUSTRATING**

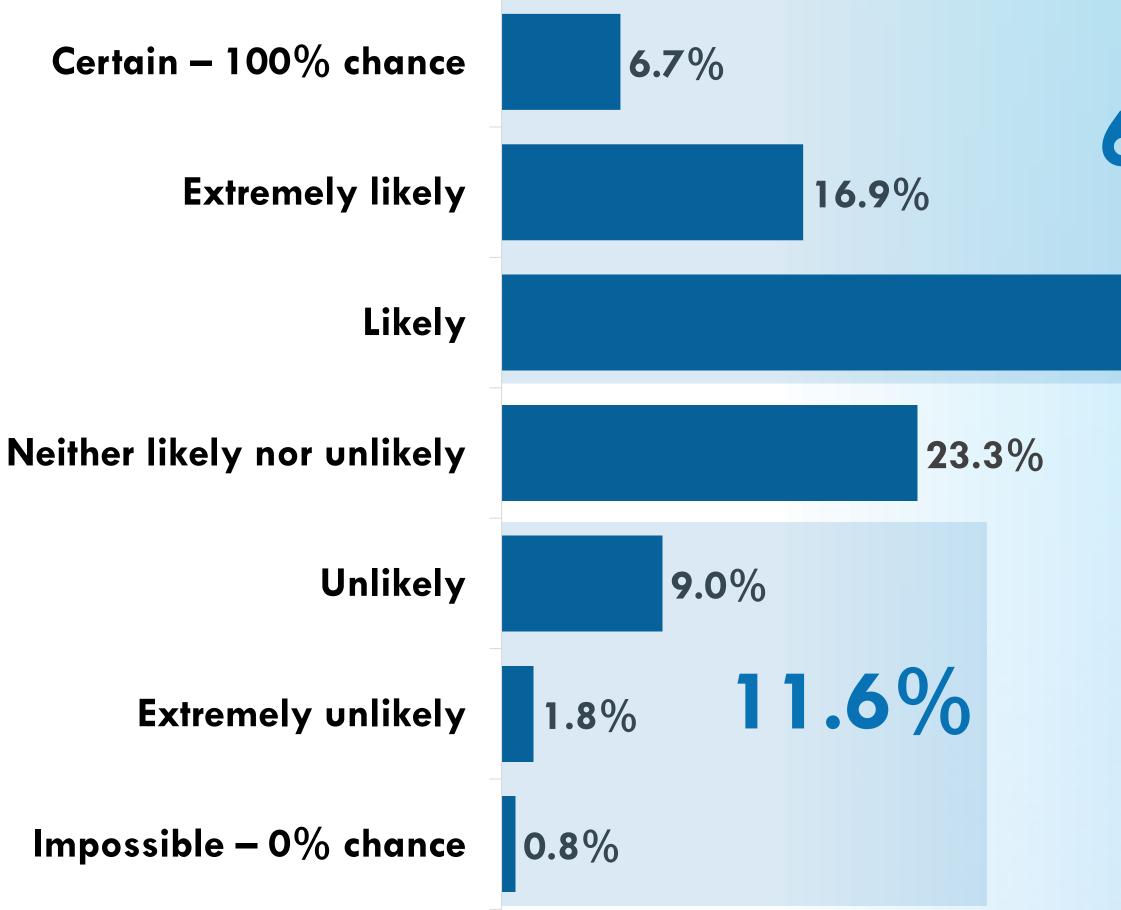


(Base: All respondents, 4,017 completed surveys. Data collected December15-25, 2022.)

60.0%



## LABOR SHORTAGES WILL BE A **PROBLEM FOR THE TRAVEL INDUSTRY**



(Base: All respondents, 4,017 completed surveys. Data collected December15-25, 2022.)

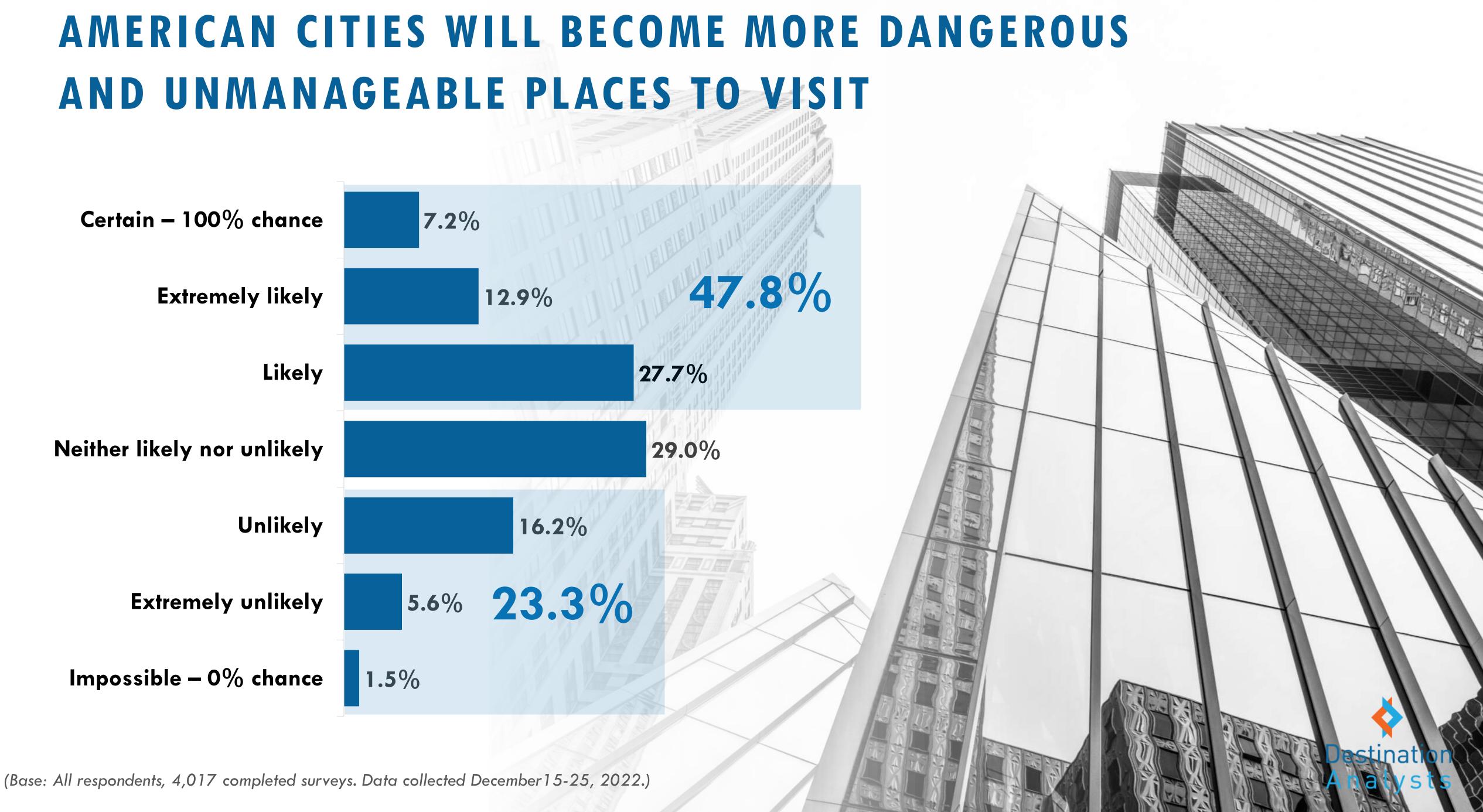


65.1%

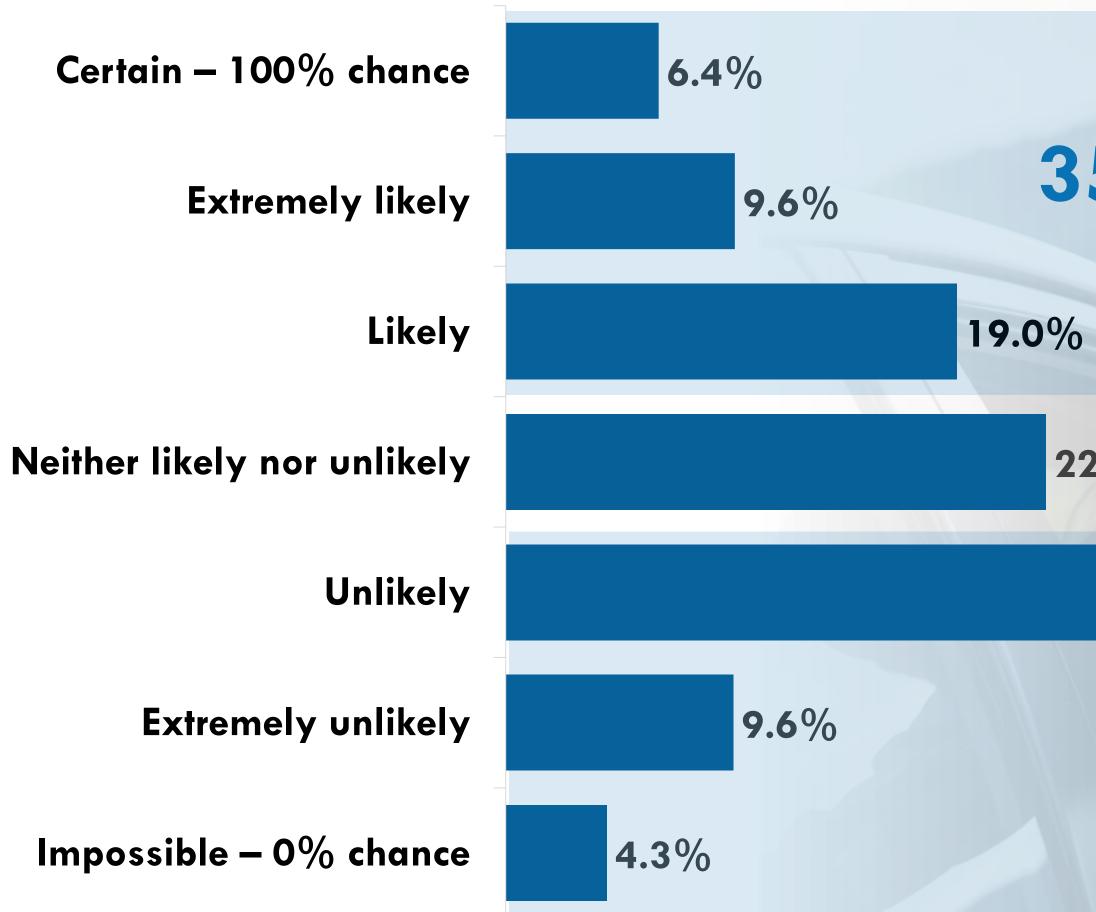
41.5%

# HELP WANTED





### **COVID-19 WILL BE LARGELY A THING OF THE PAST**



(Base: All respondents, 4,017 completed surveys. Data collected December15-25, 2022.)

35.1%

22.7%

28.3%

PAR CHEDING MAR

42.2%

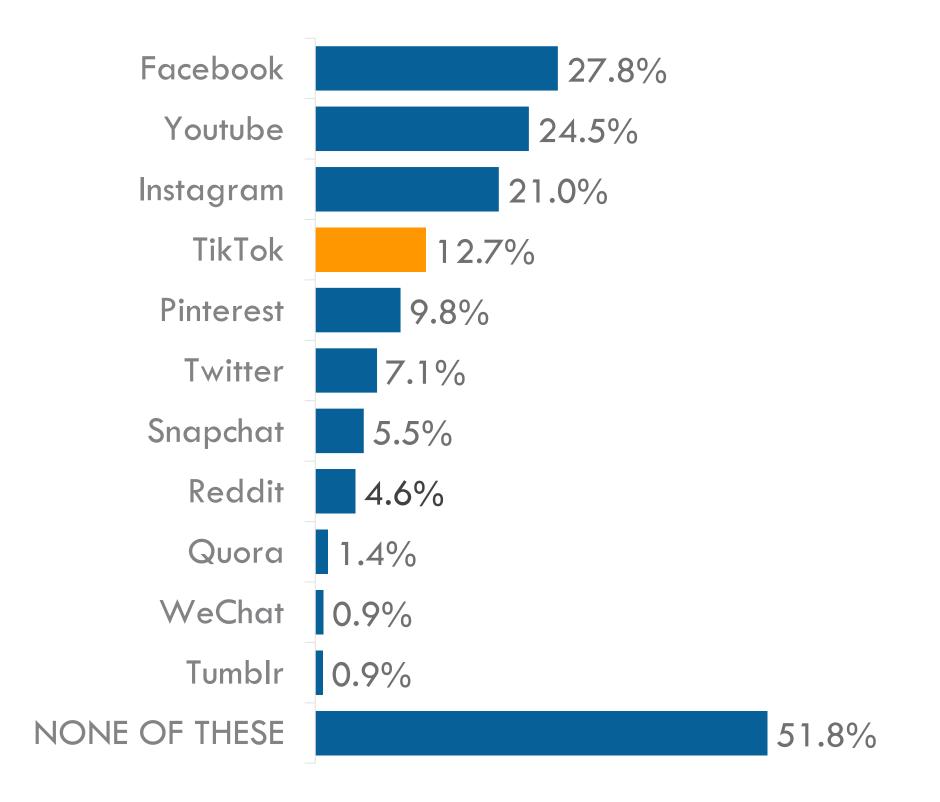




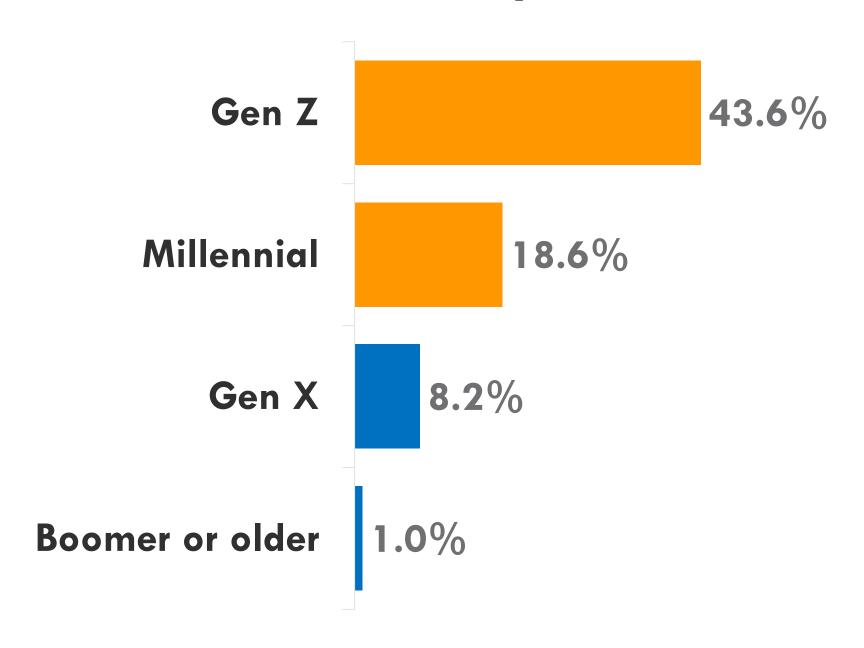
# TRAVEL PLANNING



### Question: In the PAST 12 MONTHS, have you used any of the following social media platforms TO PREPARE FOR OR PLAN YOUR TRAVELS?



(Base: All respondents, 4,017 completed surveys. Data collected December 15-25, 2022.)

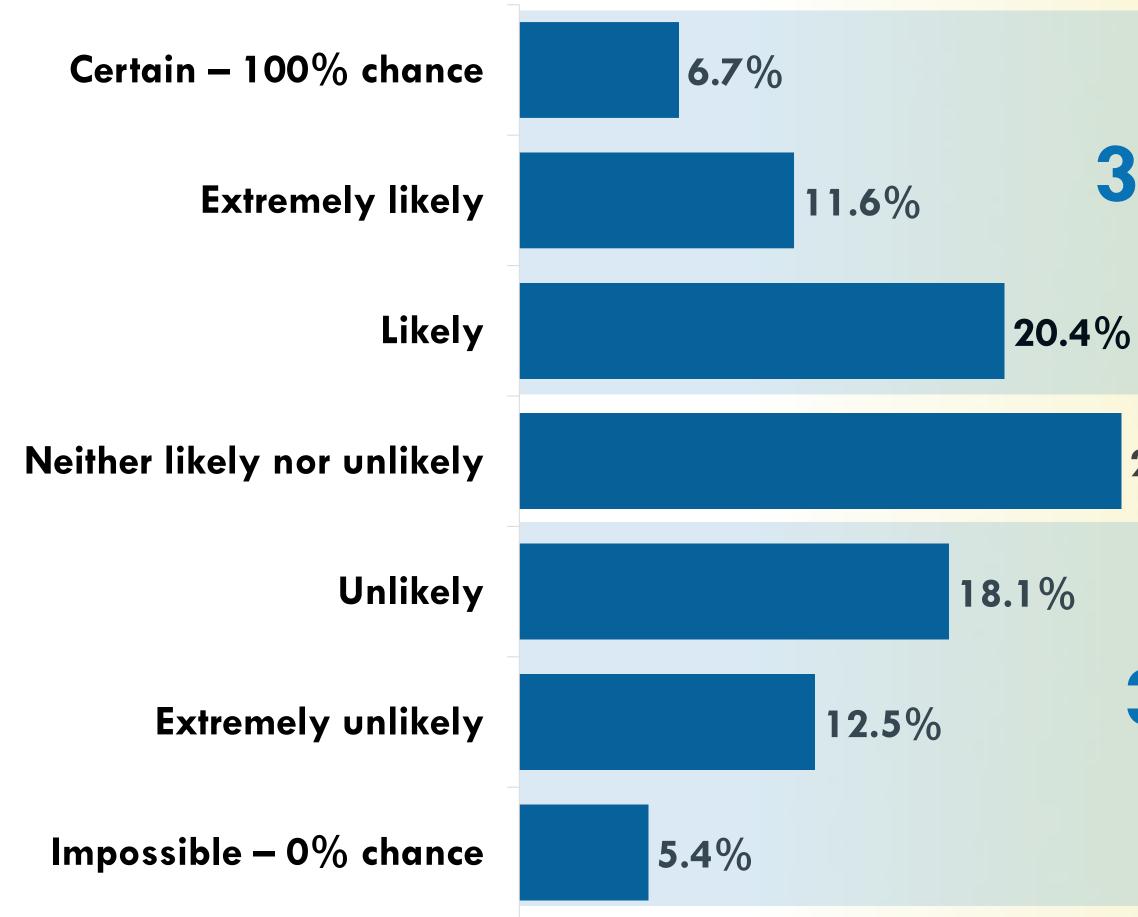


### **TikTok Use by Generation**

Destination Analysts



## TIKTOK WILL BECOME AMERICA'S MOST **POPULAR SOCIAL MEDIA CHANNEL**



(Base: All respondents, 4,017 completed surveys. Data collected December 15-25, 2022.)

38.7%

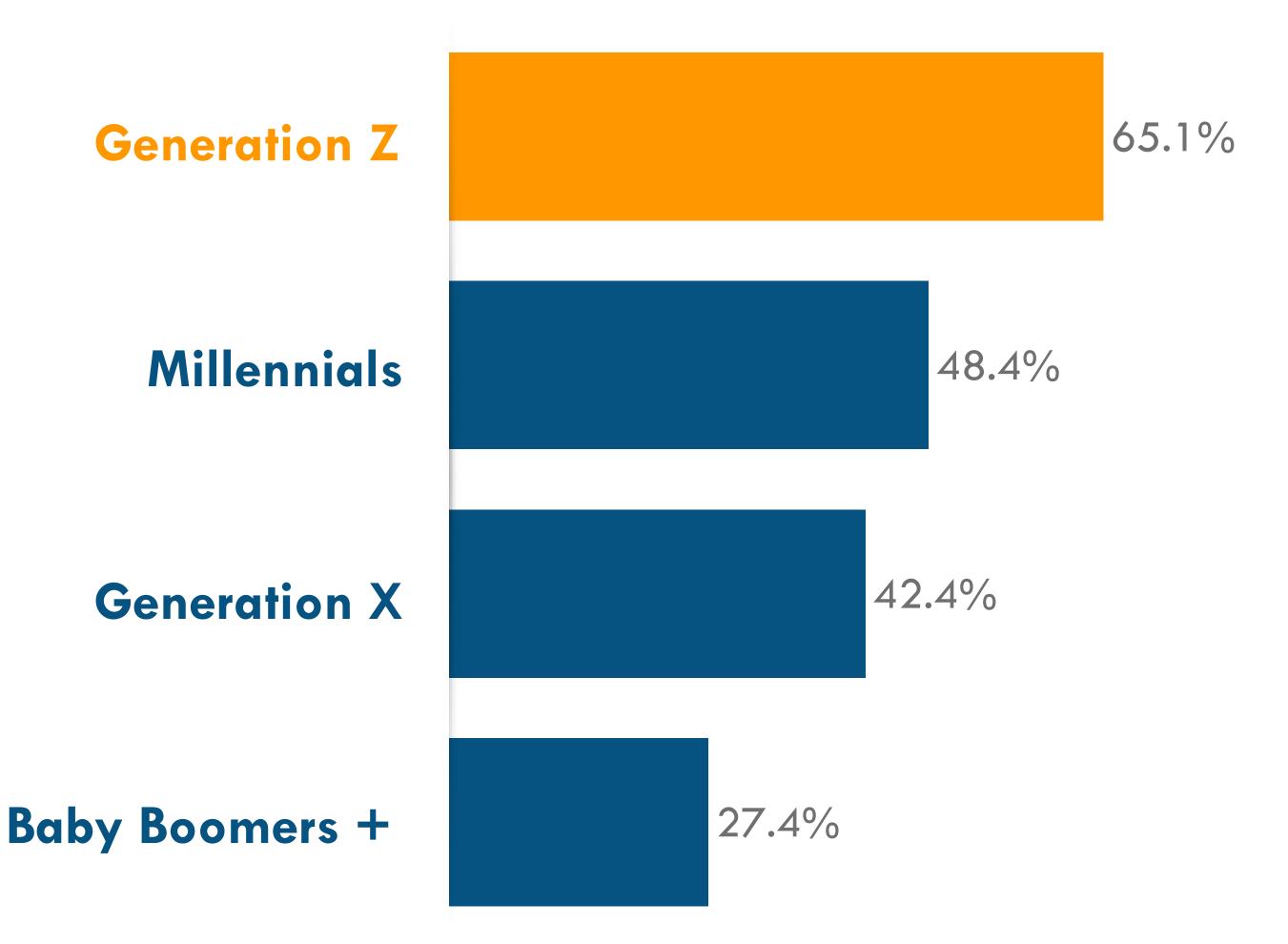
25.3%





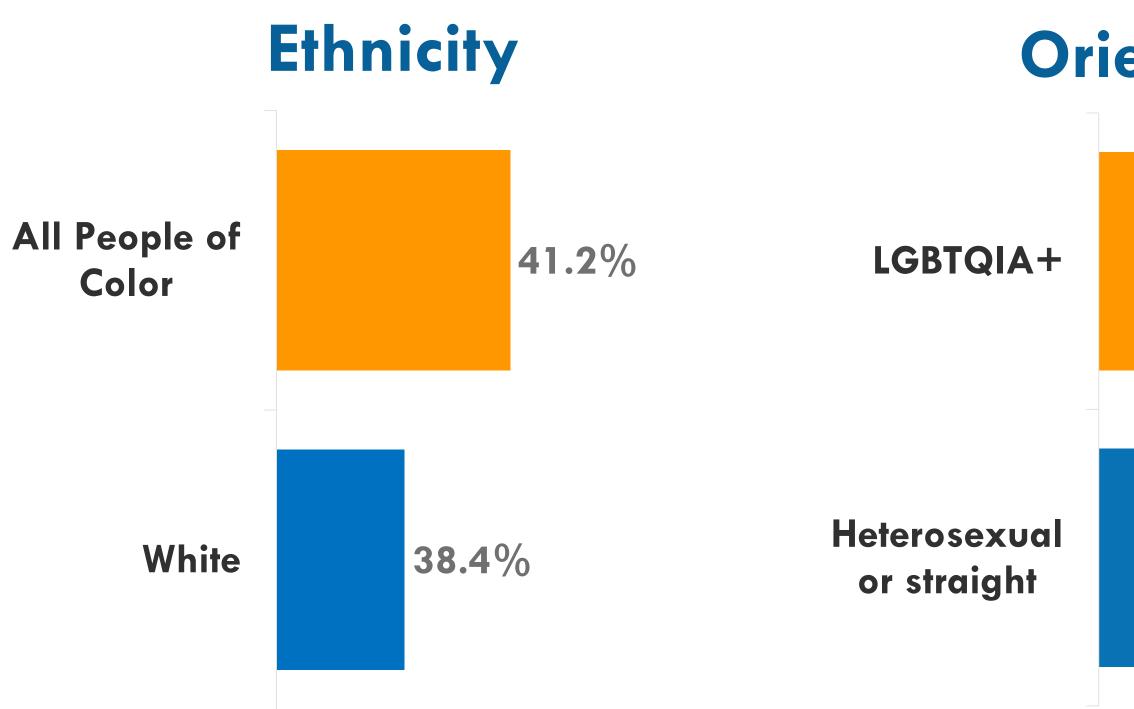
# TIKTOK WILL **BECOME AMERICA'S MOST POPULAR** SOCIAL MEDIA **CHANNEL**

### % WHO SAY THIS IS LIKELY





## TIKTOK WILL BECOME AMERICA'S MOST POPULAR SOCIAL MEDIA CHANNEL



### Orientation

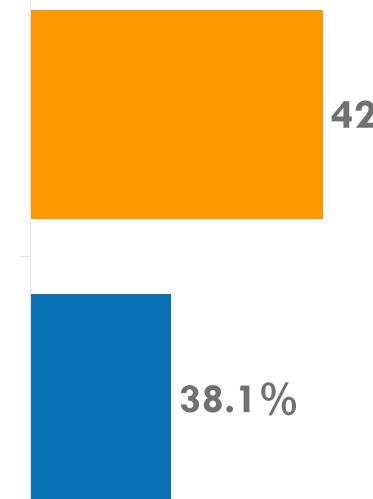
48.0%

Faces Challenges Traveling Due to Physical Mental etc Issues

**Disability Status** 

33.1%

Does Not Face Challenges Traveling Due to Physical Mental etc Issues

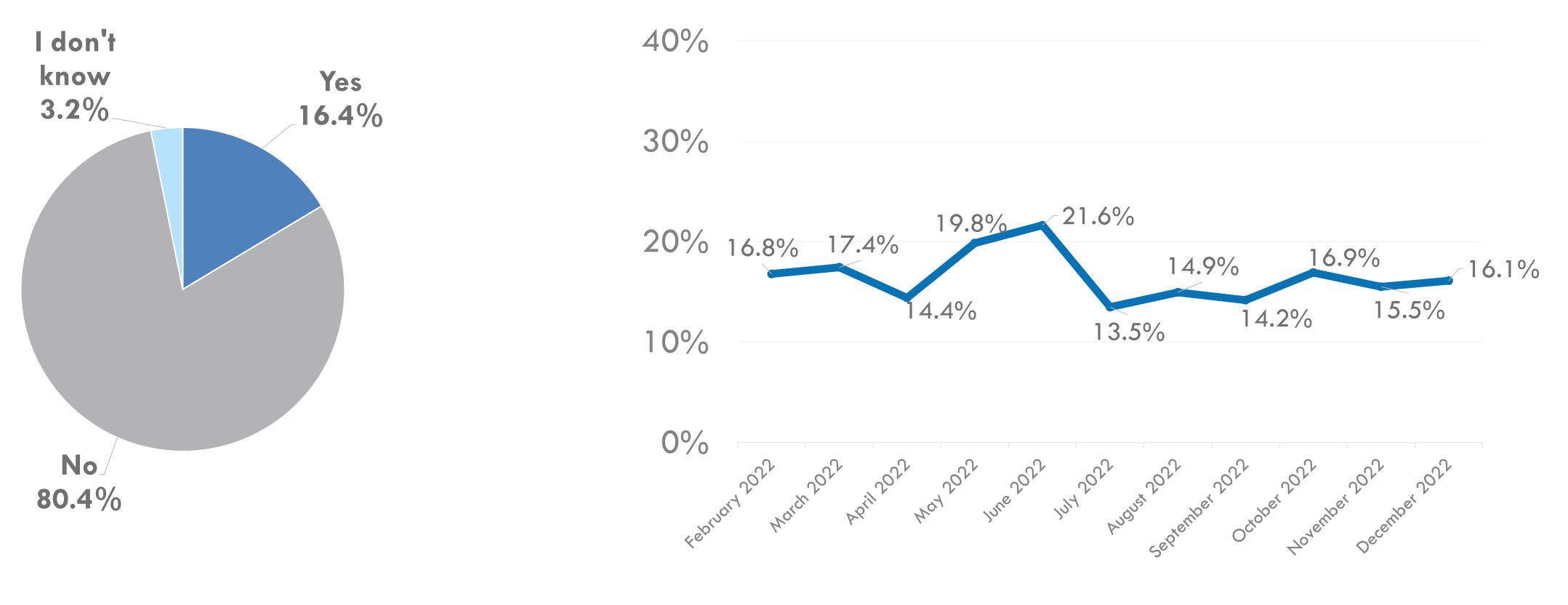








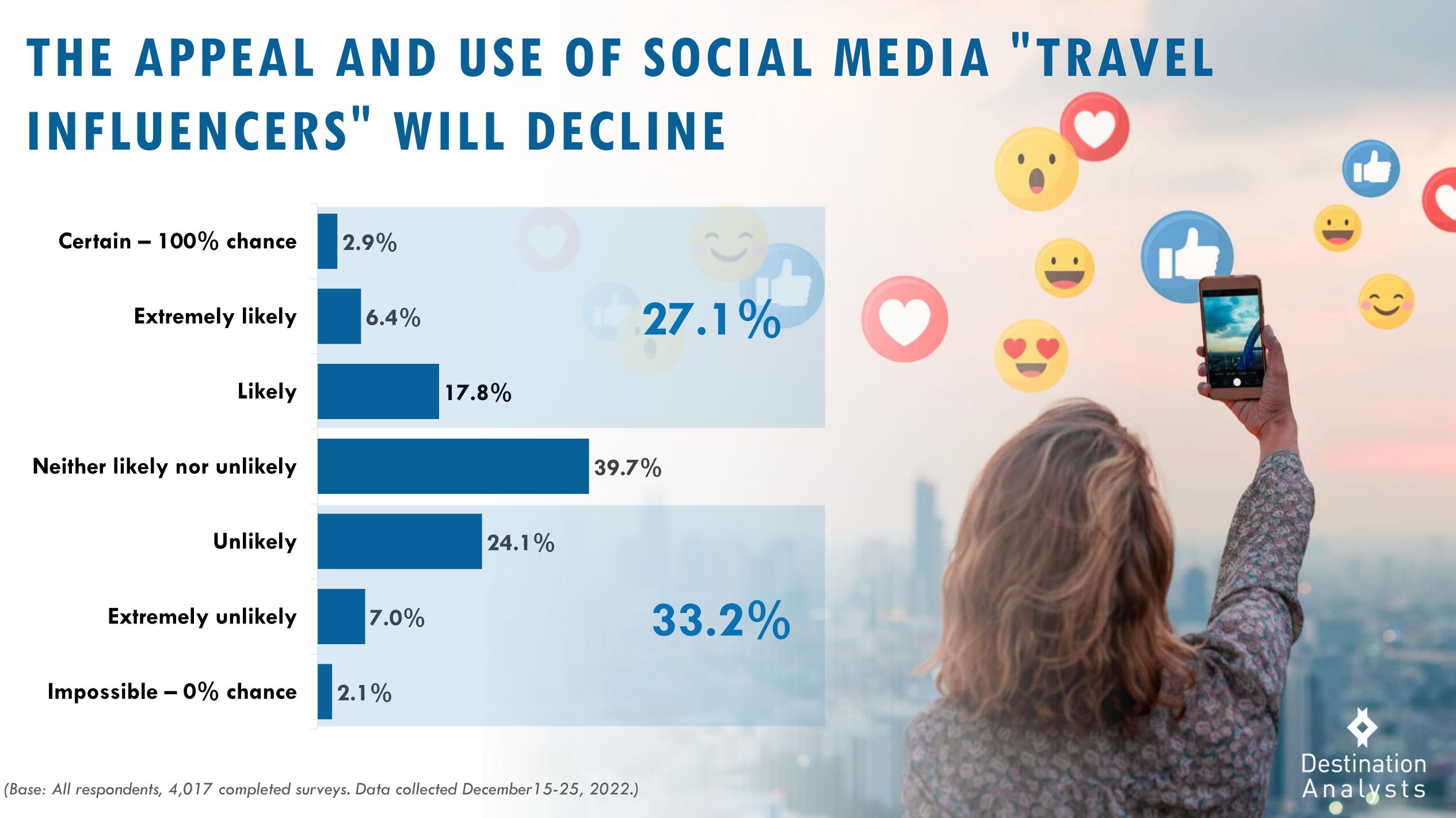
Question: In the past 12 months, have you to help plan any travel?



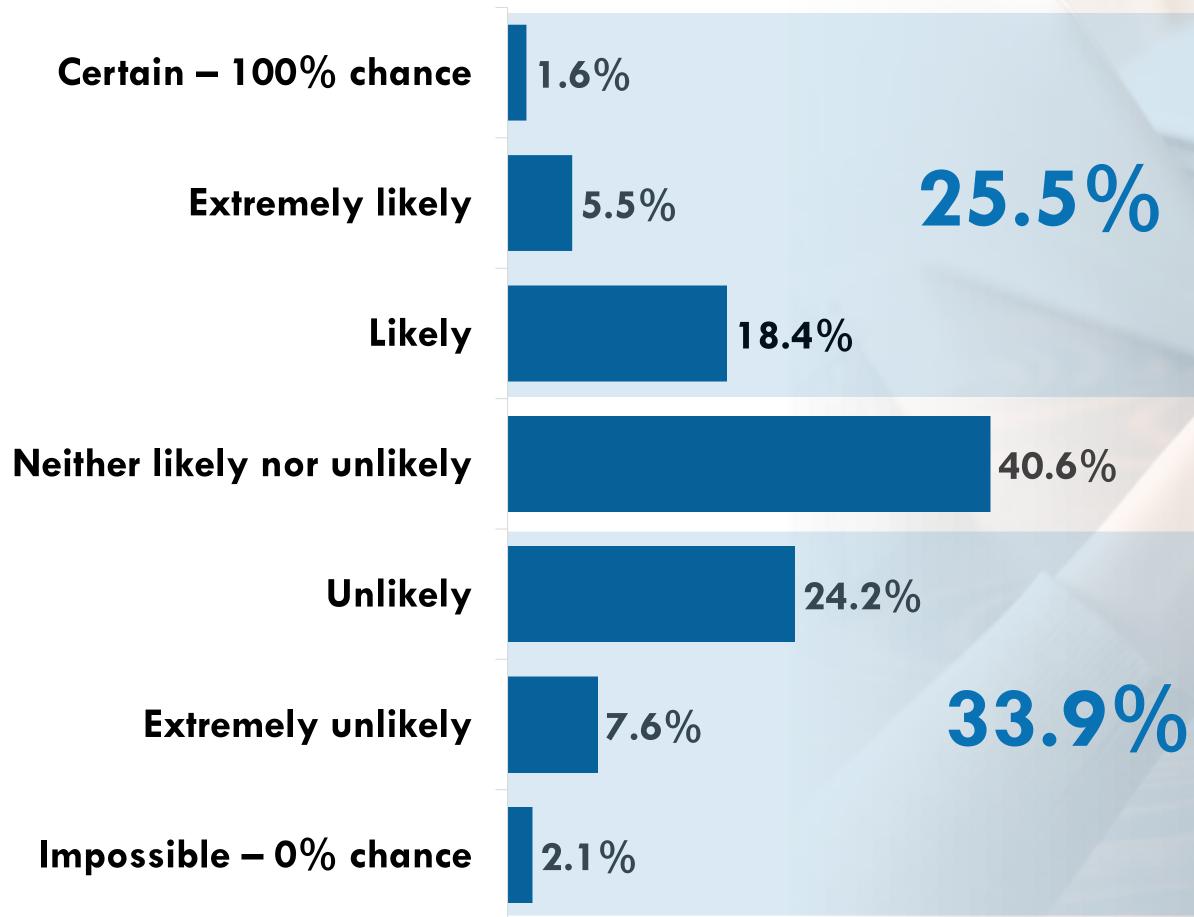
(Base: All respondents (Feb-Dec 2022), 40,710 completed surveys.)

### Question: In the past 12 months, have you used the opinions of a DIGITAL INFLUENCER





## TRAVEL AGENTS/ADVISORS WILL BE **USED MORE BY TRAVELERS**



(Base: All respondents, 4,017 completed surveys. Data collected December15-25, 2022.)



9:10 AM D10

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# WHICH GENERATION WAS MOST LIKELY TO SAY TRAVEL ADVISORS WILL BE USED MORE BY TRAVELERS THIS YEAR?



### GEN Z



### MILLENNIALS

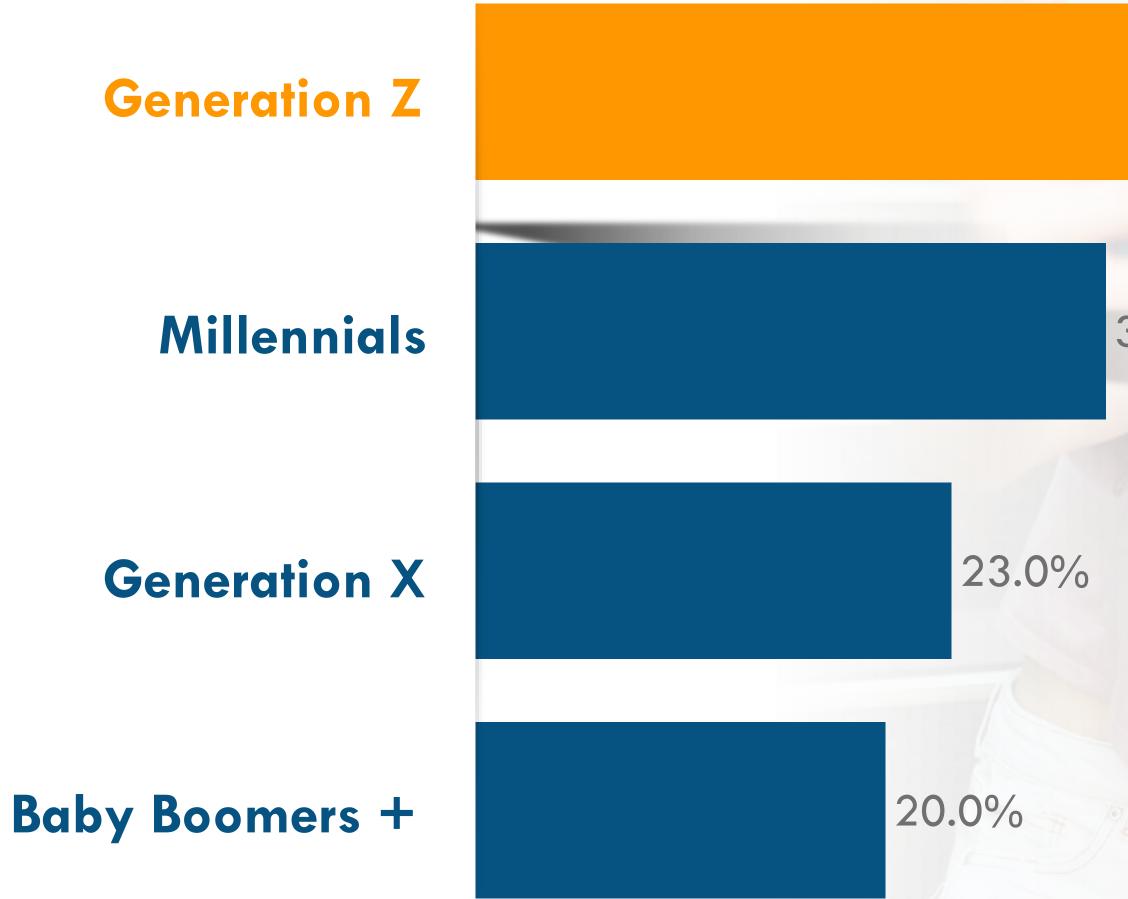






### **BABY BOOMERS**

### % WHO SAY THIS IS LIKELY

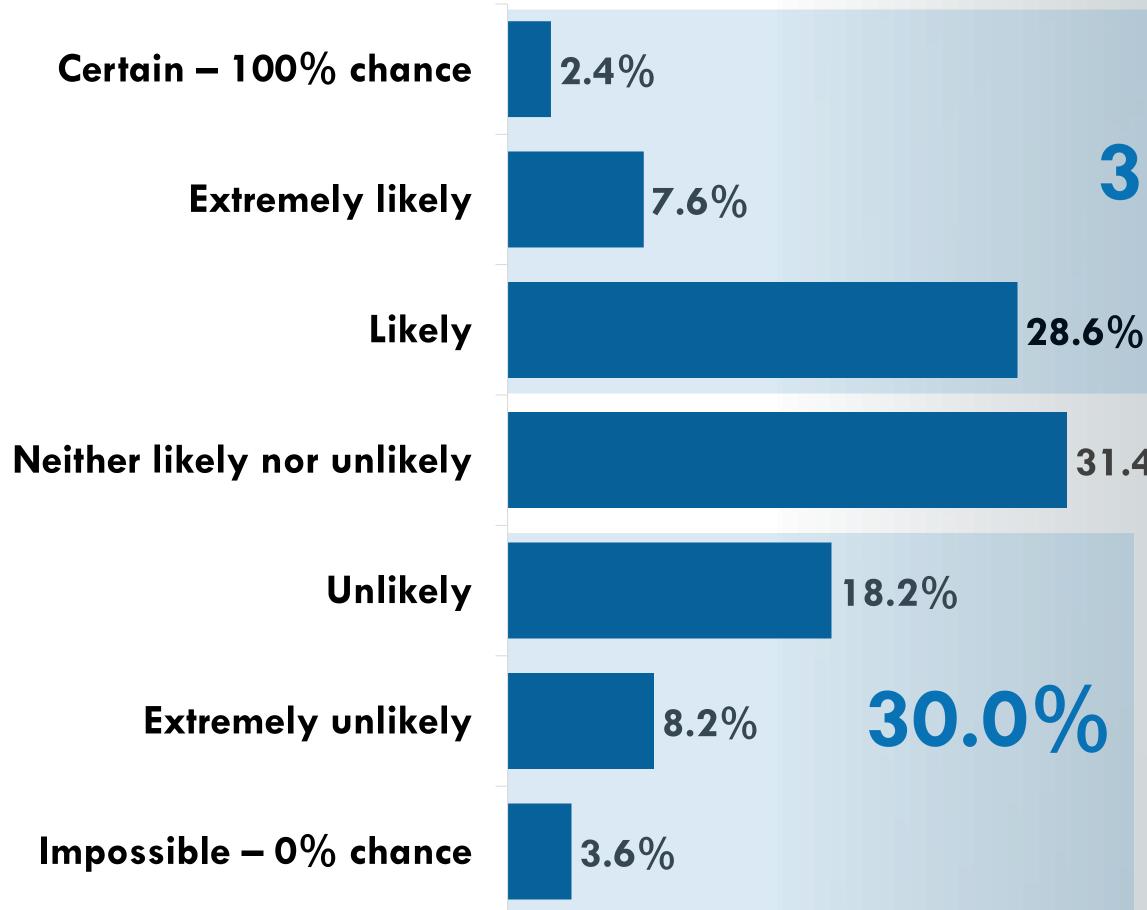


35.0%

30.0%



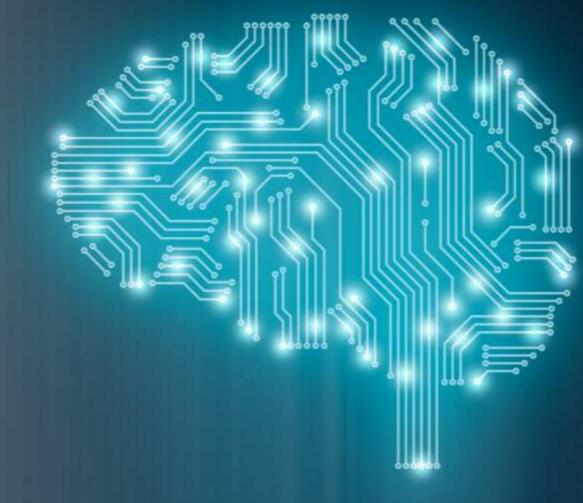
## ARTIFICIAL INTELLIGENCE WILL BEGIN TO **REPLACE TRAVEL AGENTS/ADVISORS**

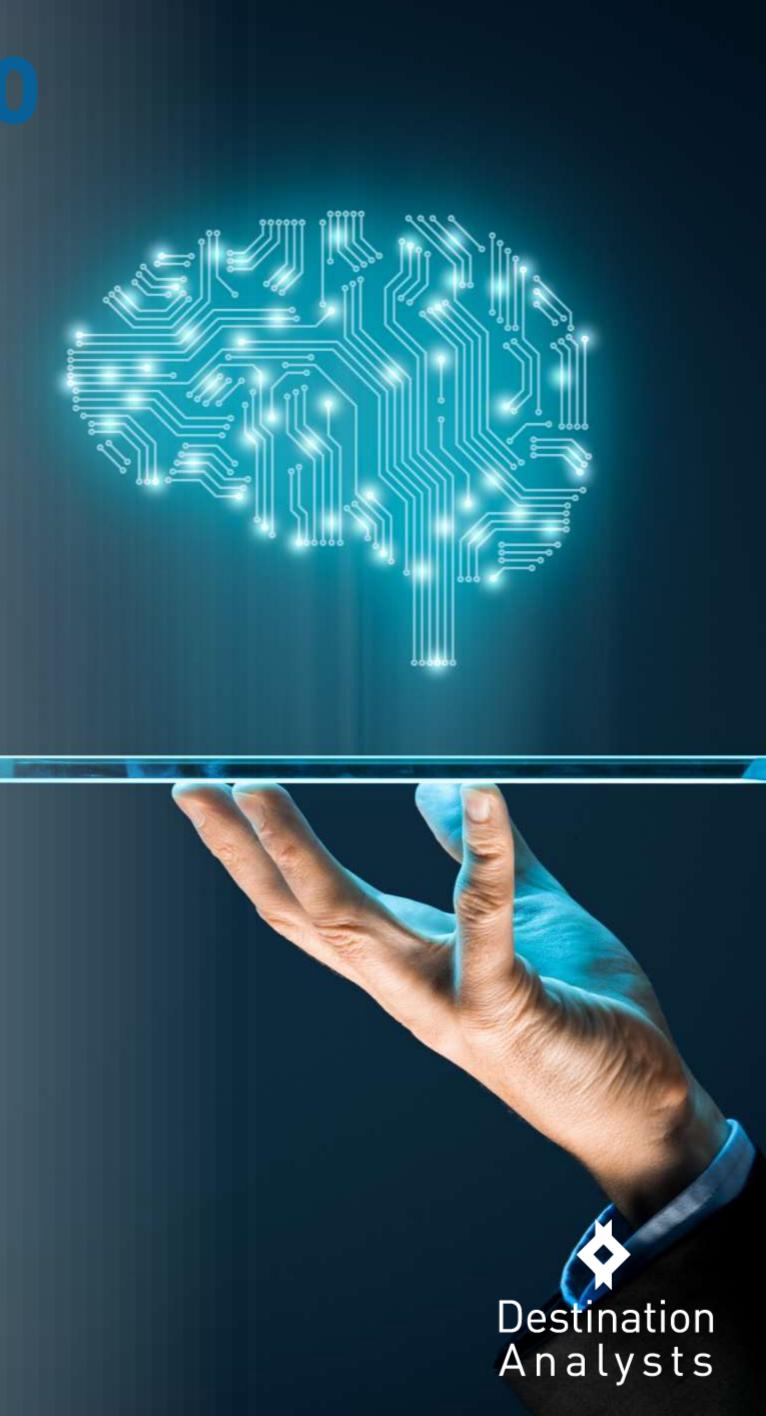


(Base: All respondents, 4,017 completed surveys. Data collected December15-25, 2022.)

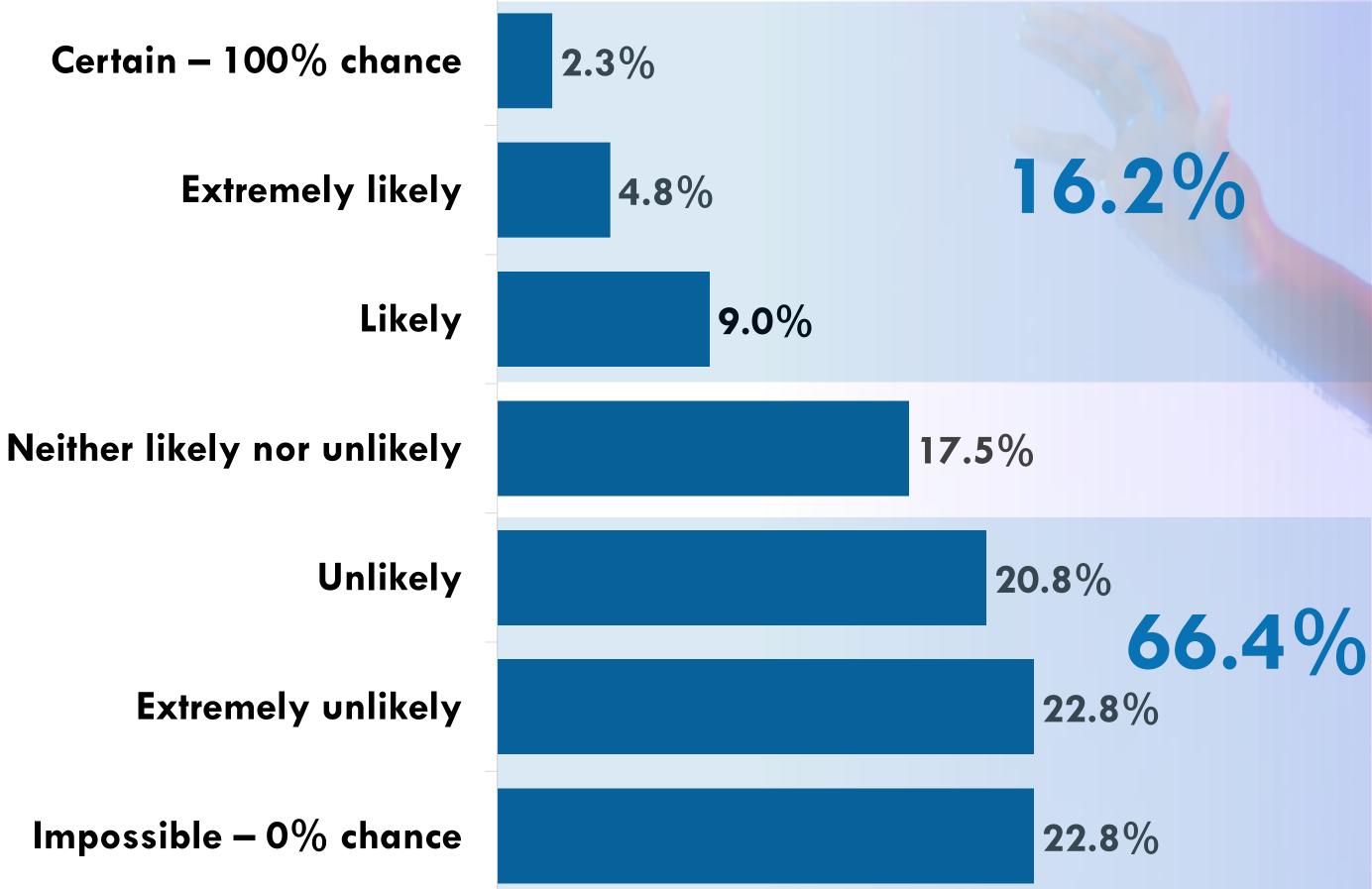
38.7%

31.4%





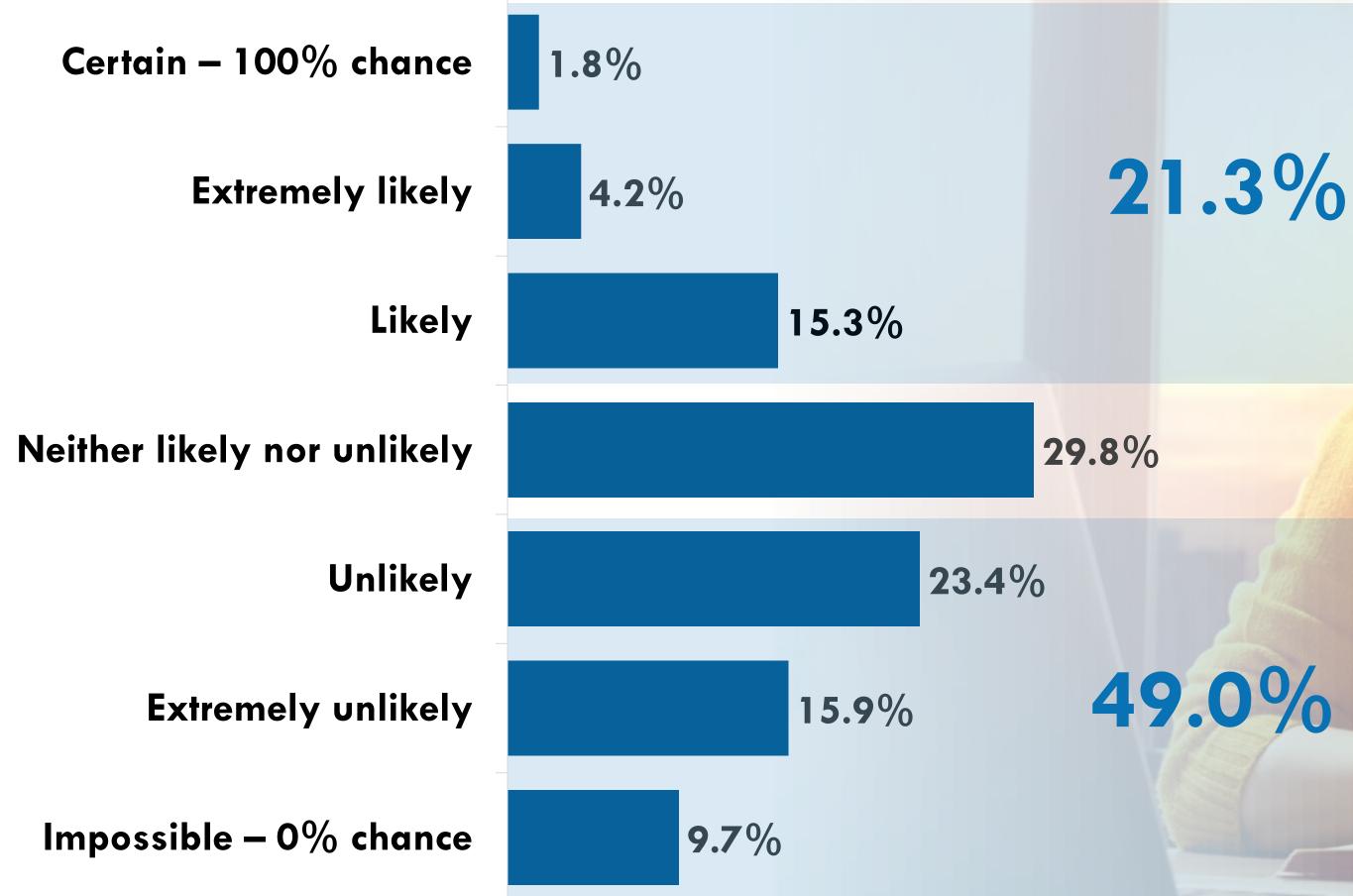
## **WILL PURCHASE MY FIRST VIRTUAL REALITY HEADSET**



(Base: All respondents, 4,017 completed surveys. Data collected December15-25, 2022.)



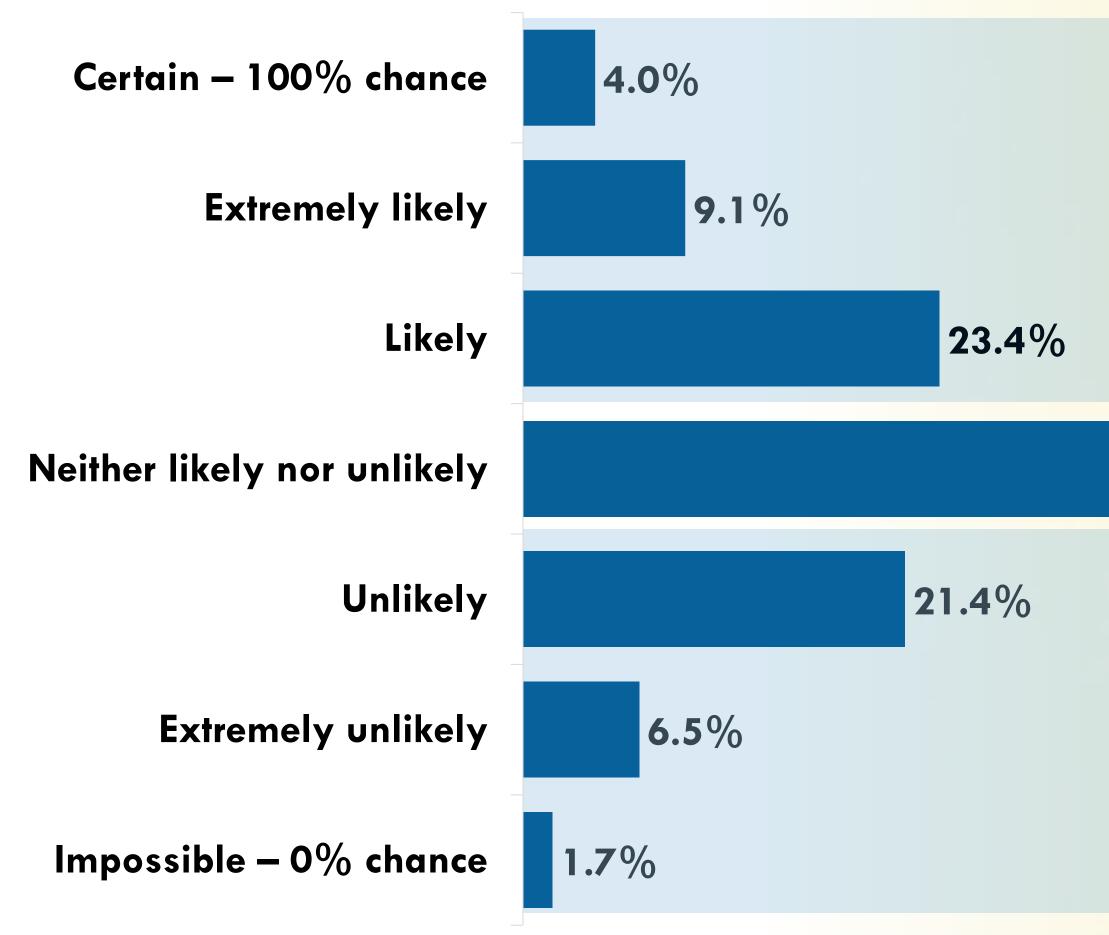
## THE METAVERSE WILL START **REPLACING SOME REAL-WORLD TRAVEL**



(Base: All respondents, 4,017 completed surveys. Data collected December15-25, 2022.)



## TRAVELERS WILL SOUR ON THE USE OF HOME RENTAL SERVICES LIKE AIRBNB, VRBO, ETC.



(Base: All respondents, 4,017 completed surveys. Data collected December15-25, 2022.)

36.5%

33.9%

## 29.6%



### **Higher Likelihood** (50%+ Say it's at least likely)



Wildfire Problems in the West







Travel Industry Price Gouging More Common



**Travel Becomes More Frustrating** 



Demand for Authenticity Rises



Decline in Interest in Cryptocurrency Investment

### Lower Likelihood (49-30%+ Say it's at least likely)



Urban Areas Becomes Unmanageable/Dangerous



War Expands Beyond Ukraine



National Parks Overrun by Visitors



More Proactivity in Green Travel



Bull Market in 2023



TikTok Becomes #1 Social Plaform



Travel Advisors Replaced by Al



Travelers Sour on Home Rental Services



COVID Becomes a Thing of the Past



Gas Prices Drop Sharply

## Lowest Likelihood

### (29-0% Say it's at least likely)



Influencers Decline in Popularity



Travel Advisors Become More Popular



US in War in Asia



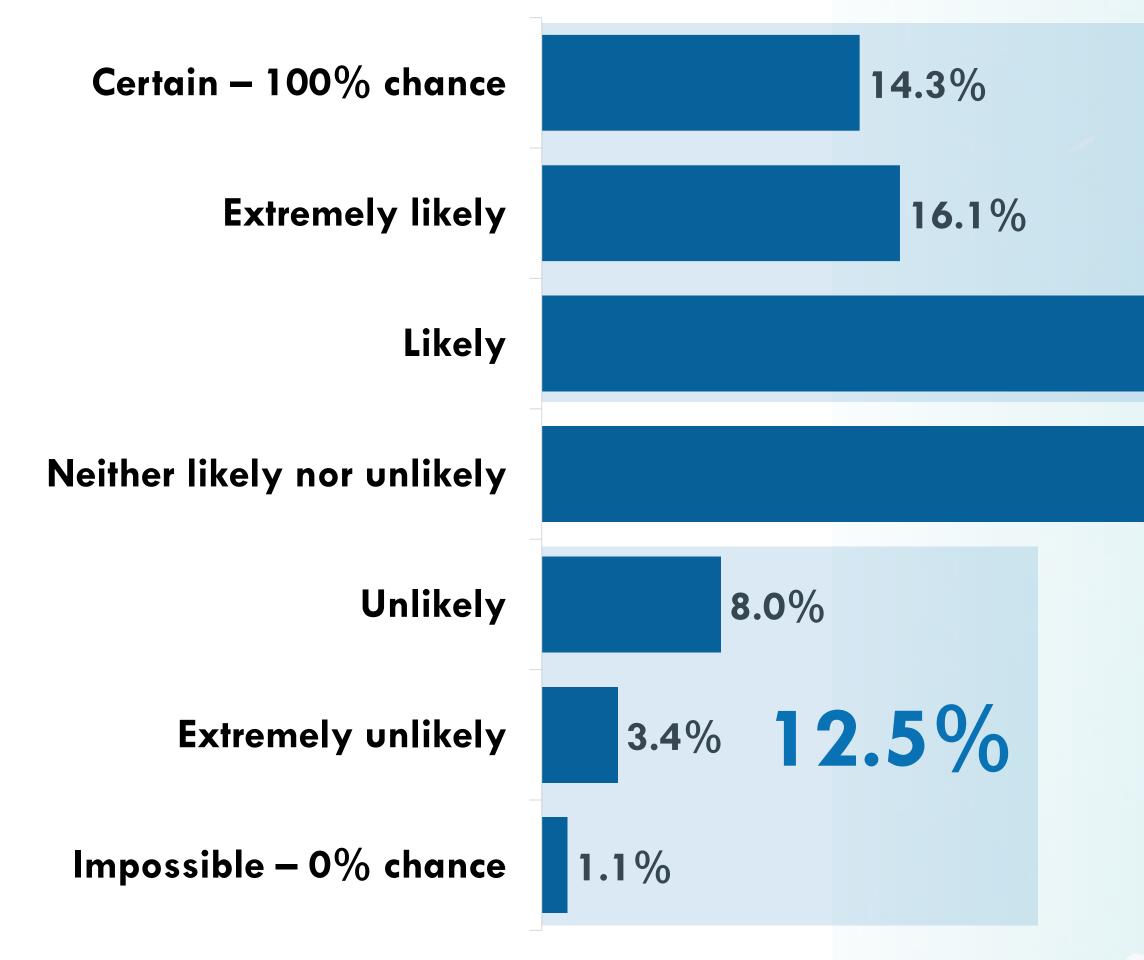
First-time VR Headset Buyers



Metaverse Starts Replacing Travel



## 2023 WILL BE A GREAT YEAR FOR ME PERSONALLY



(Base: All respondents, 4,017 completed surveys. Data collected December15-25, 2022.)

## 58.3%

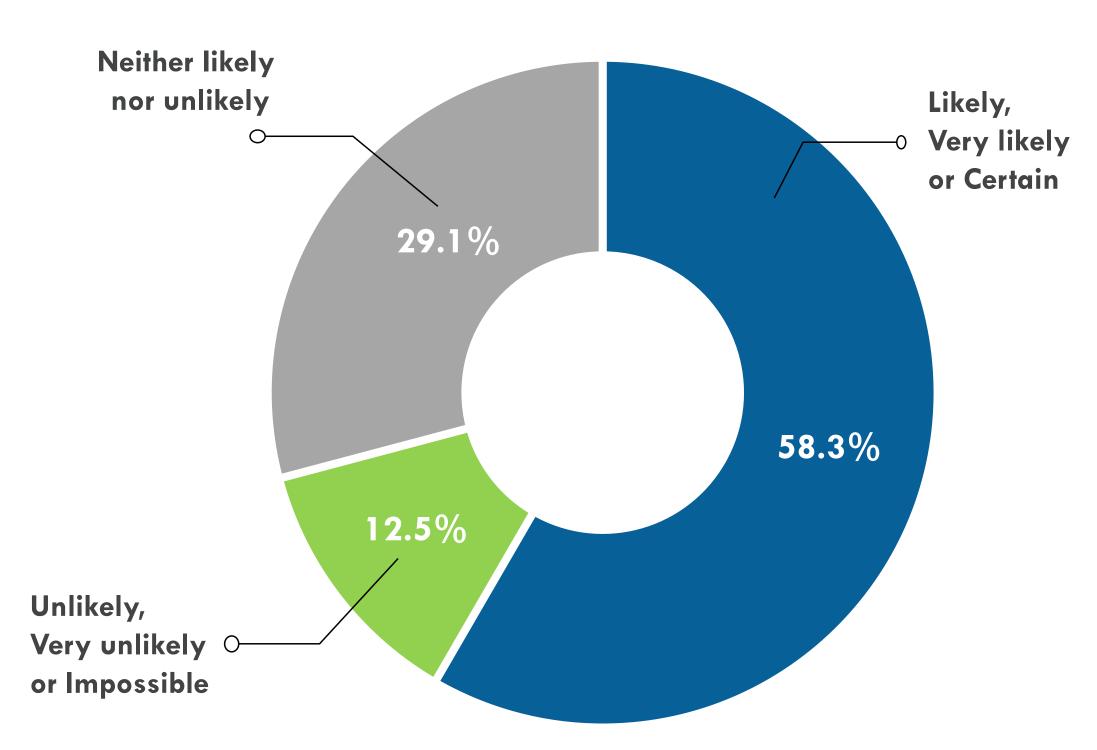
28.0%

29.1%



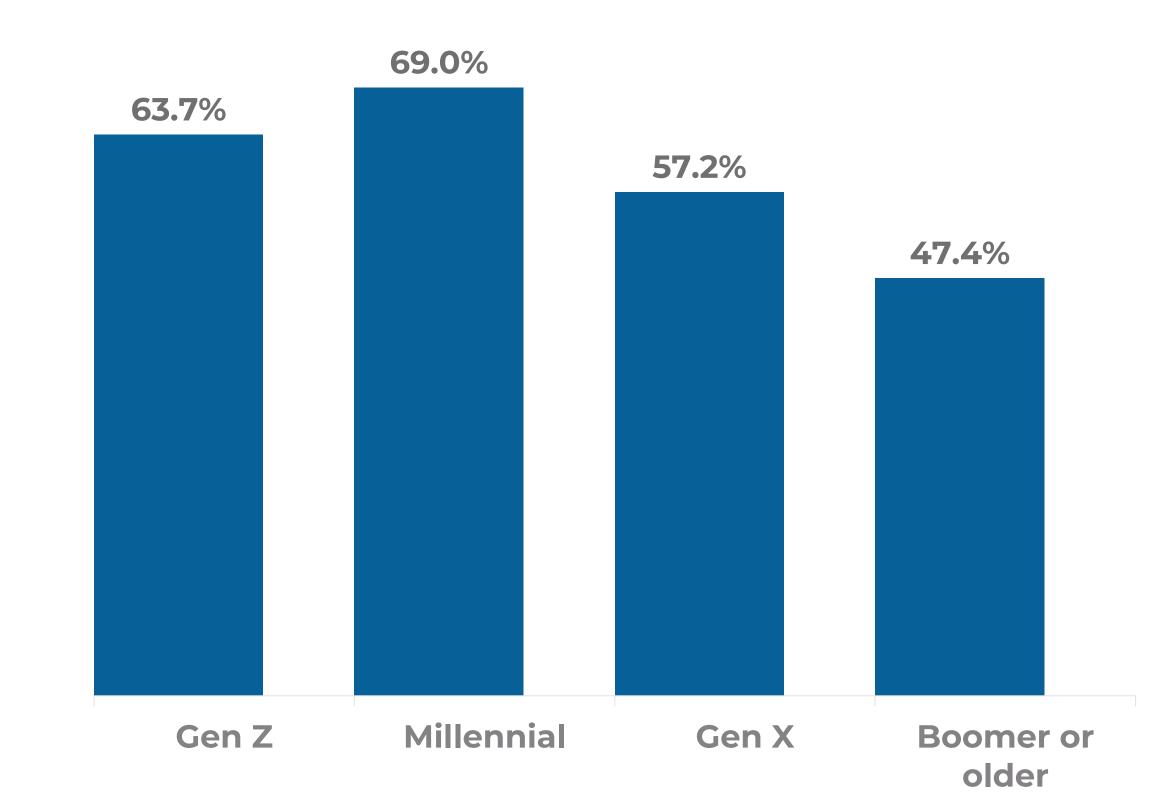
## **2023 WILL BE A GREAT YEAR FOR ME PERSONALLY**

% of US Travelers

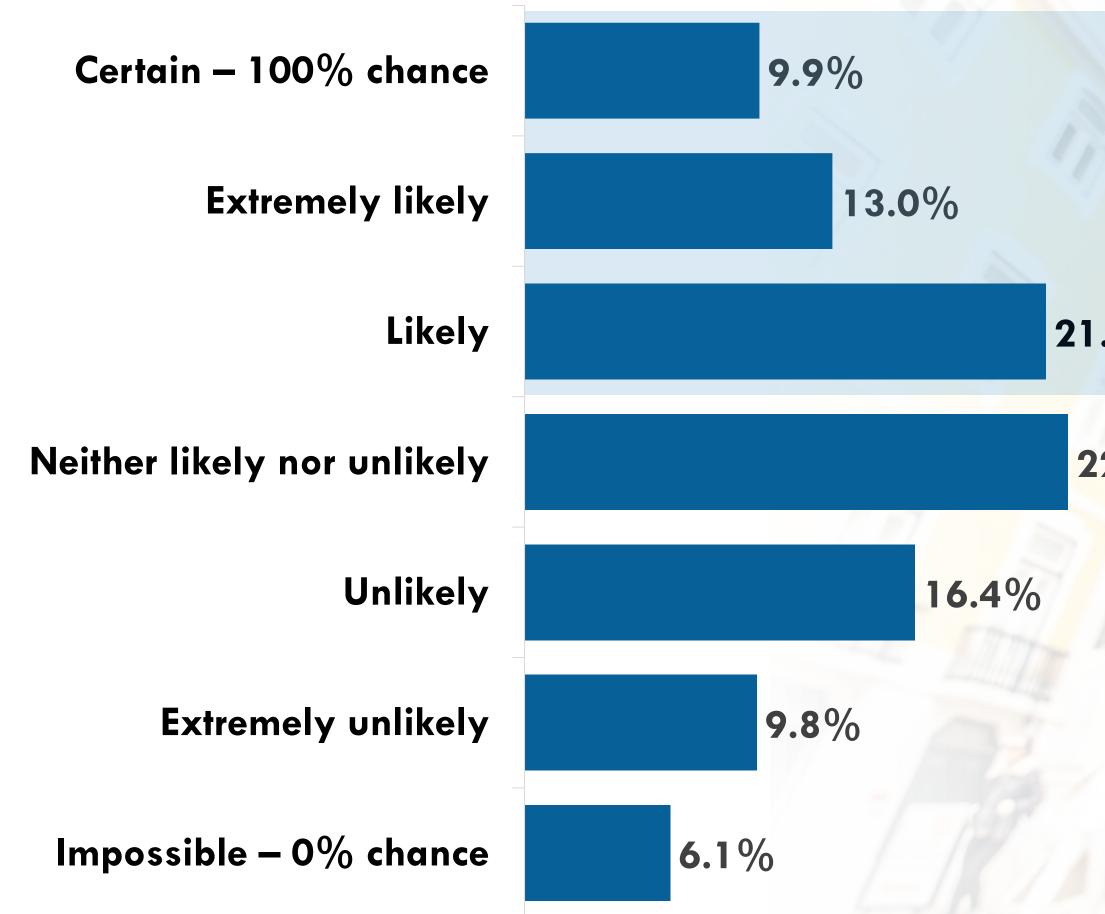




Generation



## I'LL TAKE A DREAM-TRIP TO SOMEWHERE EXCITING IN 2023

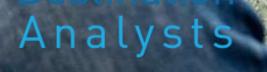


(Base: All respondents, 4,017 completed surveys. Data collected December15-25, 2022.)

## 44.8%

21.9%

22.9%





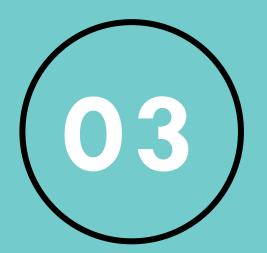
## **KEY TAKEAWAYS**



High Travel Prices are Costly to Travel Morale.



Further price gouging, labor shortages and increasingly frustrating domestic travel experiences are among the top scenarios Americans feel are likeliest to occur in 2023.

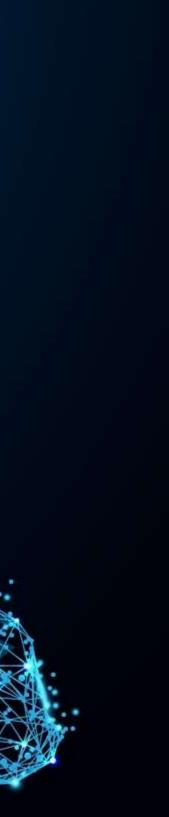


Major U.S. Cities are still having to overcome negative perceptions exacerbated by the pandemic & negative media coverage.

# MORE RESEARCH WE CAN PROVIDE

- Visitor & Target Audience Profiles
- Audience Persona Identification
- Brand Performance
- Visitor Activity Analysis & Segmentation
- Resident + Stakeholder Research
- Advertising Testing

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